

# Dear Ozaukee County Employee,

Thank you for enrolling in MetLife Dental & Vision! Below is a printed copy of your dental & vision ID cards.




For added convenience, MetLife's Mobile App<sup>4</sup> is now available on the iTunes<sup>®</sup> App Store & Google Play.

After downloading this app,<sup>5</sup> you can use it to find a participating dentist, check plan information, view your claims and to see your ID Card.

### Instructions:

1. Write your name on the card, please don't feel the need to include your SSN
2. Cut out the card
3. Present at dental/vision office, if required

 **MetLife**  
**PDP Plus Network**

Employee Name	Employee ID- SSN
<u>Ozaukee County</u>	<u>5948577</u>
Group Name	Group Number


This card is not a guarantee of coverage or eligibility. See reverse side for important plan information.

[www.metlife.com/mybenefits](http://www.metlife.com/mybenefits)

- Locate a participating dentist
- Verify eligibility and plan information
- Review claim status and claim history for your entire family.
- View and print processed claims with one click.
- Obtain claims forms and educational information (including interactive risk assessment).
- Get instant answers to Frequently Asked Questions.

**1-800-942-0854**

- Virtually 24 hours a day, 7 days a week to confirm eligibility, order claim forms or request dentist directories
- Monday-Friday, 8 a.m. to 11 p.m., Eastern Time, to speak with a live customer service representative
- MetLife Dental Claims P.O. Box 981282 El Paso, TX 79998-1282
- For International Dental Travel Assistance call 1-312-356-5970 (collect)

 **MetLife**  
**VISION**

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- Locate a participating eye doctor or print your ID card
- Review benefits information and past services
- Obtain claims forms and educational information
- Providers — Check eligibility through eyefinity.com or call 800.615.1883
- Retail chain locations — Check eligibility through 2020source or call 866.773.3260

**1-855-MET-EYE<sup>1</sup>**  
TDD/TTY for the hearing impaired: 1-800-428-4833

- Call Monday - Friday, 8:00AM to 11:00PM EST. Saturday - Sunday, 10:00AM to 11:00PM EST.
- MetLife Vision; P.O. Box 385018; Birmingham, AL 35238-5018