



LASATA Senior Living Campus

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Dear Residents and Families of Lasata Care Center,

This update is specific to the Care Center residents only. If you are a Heights or Crossings tenant or family, please refer to the Director's most recent letter or call her with any specific questions. We currently have no clusters of respiratory symptoms of residents or employees to report. Despite the surge in cases, we remain fortunate to have no positive resident and tenant cases on campus. Infection control protocols remain in place. The facility is utilizing proper PPE and has an adequate supply to ensure the safety of residents and employees.

A few brief updates;

- Per the state of Wisconsin DQA, Individuals who live and work in high-risk congregate living facilities, such as nursing homes, are most at risk for spreading infection and developing complications from COVID-19. Therefore it is recommended that staff in nursing homes receive routine testing and residents are tested when they have symptoms and when they are admitted or transfer into the facility. Lasata has scheduled a second round of all employee testing the week of July 20th, 2020. Residents and tenants will not be tested during this time unless symptomatic or there is an outbreak.
- Dining and activities: Most residents in the care center are enjoying meals in the dining room along with small social groups (10 or less total people) with proper hand hygiene, facemasks and social distancing.
- Guidance specific to the beautician has become available. The criteria is very difficult to achieve. Despite our efforts to secure a licensed beautician and implement revised beauty and barber services at the Care Center, the criteria too restrictive at this time to move forward. The primary reason we have not been unable to provide these services is because the beautician must be exclusive to Lasata, cannot work in any other salons or provide these services elsewhere on the campus. We have not been able to find beautician that is only willing to work at the Care Center. Many either work in other community salons or other senior living communities.

Our industry advocates have expressed our concerns related to these hurdles, along with most other Wisconsin long term care and assisted living communities, with DQA staff. DQA staff has said they will take another look at the guidance and discuss the possibility of the cosmetologist being able to work in potentially more than one facility.

- Visitation: Much to our disappointment, the state of Wisconsin has failed to administer guidance related to outdoor visitation. Facilities have been hearing for weeks to anticipate it "any day now" and it is in the final stages of review with state leadership. The facility has been preparing in advance, to the best of our ability, to keep you informed so we can launch the program as soon as we receive the green light. The general guidance I sent in my previous letter remains the same. When we get the formal memo from the DQA, I will tweak the program to ensure we meet all provisions set forth. You will receive a clear letter when we are ready to schedule outdoor visitation. You will need to sign your agreement and acknowledgement of the rules before visitation can be scheduled.

The following is preview our program;

In the event that Lasata Administration determine structured visits may occur, to mitigate the transmission of COVID-19 the following procedure must be implemented;

- Residents who DO NOT have COVID-19, are not in isolation for having symptoms consistent with COVID-19 or in any observation status may participate in visitation sessions.
- Any visitor that has tested positive or has symptoms consistent with COVID-19, should not come to the facility.
- Visitation will only occur when scheduled with a staff member or resident's "buddy".
- Scheduled visitation will be allowed during designated date and time and based on the availability of staff and ability to successfully practice and support infection control protocols.
- A maximum of 2 visitors per resident.
- Visitation stations include 3 separated outdoor spaces on the 1 West patio.
- All visitors will be screened for symptoms and fever. Visitors who do not pass the screening process will not be allowed to visit.
- Visitors are required to bring their own face covering or mask which must cover their nose and mouth.
- Visitors will be given education and visitation rules at the beginning of the visit.
- Visitors may not interact or engage with other residents other than those that are scheduled to visit.
- No visitors under the age of 12 are allowed and no pets of any kind.
- Both residents and visitors to wear a face covering or face mask during the duration of the visit
- Hand hygiene (e.g., use alcohol-based hand rub) will be performed by the resident and visitor before and after the visit.
- Social distancing will be maintained at all times. No physical contact is allowed and includes but not limited to hugging, kissing or holding hands
- Furniture is not to be moved at any time.
- Markings will be on furniture and flooring and signs will be posted to comply with social distancing and infection control protocols. These are not to be removed and should be replaced if needed.
- Visitation must be supervised by a staff member to ensure compliance with this policy. We will do this with as much dignity and privacy as possible.
- Supervising staff are required to immediately intervene and redirect any behaviors that violate infection control protocols. Violations should be reported to the Director of Nursing, Supervisor and/or Administrator immediately. Future visits may be canceled.
- Items and high touch areas in visitation spaces such as arm rests, seats cushions and seat back are cleaned and disinfected between each visit.

We have been advised that routine scheduled compassionate care visits are not recommended. We will still provide end of life compassionate care visits within the facility as determined appropriate by Nursing leadership and Administration. If you have any questions or concerns, please do not hesitate to reach out.

#Lasata**STRONG**

Respectfully,

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