



LASATA SENIOR LIVING CAMPUS

Kristen Sonnenberg
Director of Senior Apartments
Email: ksonnenberg@co.ozaukee.wi.us

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Dear Heights Tenants, Families and Friends:

I want to start by thanking all of you for the warm welcome I have received this past week. I truly am so grateful to be here and look forward to continuing to get to know all of you.

I am fortunate to report that currently, no residents or Tenants on campus have tested positive for COVID-19. We continue to work closely with Washington Ozaukee Public Health Department, and other agencies, and continue to take all of the recommended precautions to prevent the spread of COVID-19.

As we continue to move towards “normalcy” at the Heights,-we will be lifting restrictions slowly to ensure EVERYONE including tenants and others are able to follow the guidelines set forth below. The new definition of an outbreak is one employee or one Tenant who tests positive for COVID-19. Should the Heights experience an outbreak we will need to return to previous precautions and ask that all tenants remain in their apartments.

As part of our next phase, we are providing several updates below:

Visitors: At this time, we are only allowing essential visitors into the Heights. Essential visits are defined as a visit necessary for your safety and welfare. All essential visits must be scheduled through our main office (262-512-2838) and are limited to Monday- Friday between the hours of 7:30AM and 3PM.

Essential visitors must follow our current screening procedure as posted in the front vestibule and includes;

- take temperature

- complete questionnaire
- practice good hand hygiene
- wear a mask the duration of the visit
- must not interact with other Tenants
- keep the visit limited to the Tenant's apartment

Non-essential visits are still prohibited and not allowed to enter the Heights.

Leaving the Campus: Tenants choosing to leave the campus for essential and non-essential reasons will no longer need to self-isolate for 14 days, as long as the following conditions are met;

- Tenant wears his/her face mask the entire time they are out,
- practices good hand hygiene
- maintains social distancing of 6 feet with others
- wears your masks when outside your apartment as well as when staff are in your apartment

Communal Dining and Social Programs: Because Tenants will be out in the community more often, the risk of becoming infected with COVID 19 or other illnesses may increase. Therefore, we will not resume communal or group dining or internal activities at this time. We will continue to deliver the noon meal Monday through Friday and offer a variety of independent activity packets and entertainment groups via channel 958.

Therapy: For those currently utilizing or in need of therapy service, a designated therapist will come to your apartment and wear full PPE when providing services. The therapy team will follow all infection control protocols and sanitize any equipment used in between treatments. If you feel you or your loved one could benefit from therapy at this time, please reach out to Angela Lemanski, Director of Rehab at 262-512-2832.

Mail: All mail will continue to be delivered to your apartments.

Fitness Center: The Fitness Center is now open. Tenants wishing to utilize the Fitness Center must follow the guidelines posted on the Fitness Center door.

These guidelines include;

- only 1 Tenant in the Fitness Center at a time
- equipment must be disinfected prior to and after each use
- practice good hand hygiene (washing hands prior to starting and once finished) Tenant must wear mask (covering nose and mouth) to and from the Fitness Center.

East Patio: We will be opening up the East Patio this week. X's will be placed to mark seating to be 6 feet apart at all times. Please do not rearrange the furniture and wear your mask (covering nose and mouth).

Hair Salon: The hair salon is now accepting appointments. Jennifer is only allowed to have one person at a time in the salon. Please contact Kristen at 262-512-2838 to schedule an appointment.

Library: The library will continue to be open Monday-Friday from 8-3:30PM if you would like to grab a book or enjoy a magazine. If you are returning books, please put them in the box on the floor.

We are very hopeful if we can all follow these guidelines, we will all be able to keep safe and healthy!

If you do have questions, please do not hesitate to reach out. Thank you to all of you for helping keep all of us safe.

Sincerely,

Kristen Sonnenberg

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