



LASATA SENIOR LIVING CAMPUS

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Dear Crossings Tenants and Families:

I want to start by saying how thankful our Crossings team continues to be for all of the words of encouragement, positive feedback and random acts of kindness we are receiving during this difficult time. We are fortunate to report that currently, no Tenants or staff, at the Crossings has tested positive for COVID-19. We continue to work closely with Washington Ozaukee Public Health Department, and other agencies, and are taking all of the recommended precautions to prevent the spread of COVID-19. Strict adherence to our policies and procedures specific to handwashing, screening Tenants and employees for symptoms and following the safer at home orders, have all been effective, thus far. The new definition of an outbreak is one employee, or one Tenant testing positive for COVID-19. I want to assure you that should the Crossings have a Tenant or staff member test positive for COVID-19, we will be notifying families via our email distribution list and all Tenants will receive a memo outside their door.

Last week our leadership team had a call with Public Health Director Kirsten Johnson. The discussion included ideas to safely initiate, when appropriate, communal dining, group activities, therapy, visits, testing, etc. Please see below for the status on our current services:

Dining: The Crossings will not be initiating communal dining at this time. Meals will continue to be delivered to your apartments. Please continue to have your door propped, wear your cloth mask while staff are there and stay 6 feet back. Families, we are asking for any TV tray donations for those Tenants that would like to eat outside the door of their apartment. We are hopeful at some point Tenants will be able to set up these trays in the hallways and potentially eat with their immediate neighbors (maintaining sitting 6 feet apart).

Activities: We will continue to offer a variety of activities via channel 958, brain teaser/trivia packets to your apartment, the different afternoon activity carts, themed days, virtual visits, etc. Families, again, if you have any tv trays you are willing to donate, these will be helpful as we work towards providing some activities to Tenants outside of their apartment doors. Additionally, I have attached the most up-to-date Tenant Directory so that you can stay in touch with your neighbors.

Therapy: For those currently utilizing or in need of therapy services, there is now a designated therapist coming over to offer therapy in your apartment. Tenants must wear their cloth mask and full PPE will be worn by the therapist during the sessions. The therapy team will follow all infection control protocols and sanitize any equipment used in between treatments. If you feel you, or your loved one could benefit from therapy at this time, please reach out to Amy for assistance (aszerbowski@co.ozaukee.wi.us).

Testing: Long term care and other like organizations are conducting weekly conference calls with Washington Ozaukee Public Health Department to determine how current guidance from multiple entities including the Governor's office, the Division of Quality Assurance, CMS and CDC. The main topic this week was related to testing all residents living in and employees who work in a nursing home.

Lasata Campus currently supports Public Health's current recommendation supported from the CDC guidance on testing of nursing homes. This guidance indicates it is more important for facilities to have the testing capacity if an outbreak did occur, rather than a one-time mass test. Testing everyone over the course of one or two days only gives you a snapshot of a moment in time. If Lasata Care Center were to pursue mass testing, those residents and resident's families would be informed. Point-in-time testing can provide a false sense of security as a person may test negative on the "testing day" and exhibits symptoms a day later and then would test positive. A negative test does not equal immunity and that COVID-19 can be introduced to an individual and facility at any time. Since we do not have an outbreak of COVID positive residents or tenants, we are saving the capacity for facility wide testing if and when an outbreak would occur. We continue to test residents who exhibit symptoms. Public Health will arrange initial testing if needed for symptomatic employees, but return to work will be based on the ten days and 72 hours symptom free due to test availability.

Visitors: According to an [overview](#) of the Badger Bounce Back plan, "unnecessary visits" to nursing homes and congregate facilities would be stopped until a vaccine is available for the coronavirus. This plan also aligns with Public Health's current [Blueprint for Reopening Washington and Ozaukee Counties](#) released on May 4th, 2020. On page 5 the publication states; that vulnerable Populations (e.g., 65+ or underlying medical conditions) should;

- Continue “Safer at Home” or sheltering in place until vaccine available.
- Precautions should be made to isolate vulnerable residents.
- Visits to Long Term Care Facilities should be prohibited. Health Officer Orders should continue to be followed.

At this time visitor restrictions remains the same. We are doing what we can to keep the virus out of our facilities and understand the need to stop visits until it's safe for residents and tenants, especially since visitors could be asymptomatic and carrying the virus. We understand there are clinical implications for residents and tenants as we all navigate the challenge of not having the opportunity to connect face to face and person to person. Lasata will be working with County and State officials to determine when and how to safely implement visits beyond glass door or closed window visits and video conferencing like Zoom, GoogleDuo or FaceTime.

Deliveries and Mail: All deliveries should be labeled with Tenant's name, apartment number and date and placed on the concierge cart located in the front vestibule. Crossings staff will be delivering items daily, so there may be a delay between when the item was dropped off and when it is delivered to your apartment. We ask Tenants do not enter the Crossings/Heights common area at this time, therefore if you are sending a package, please leave it with one of the staff and they will deliver the item to the vestibule for pick up for you. All mail will continue to be delivered to your apartments.

Leaving your apartment: We continue to highly encourage you to stay in your apartments as much as possible, this is your best way to protect yourself from contracting the virus. At the same time, if you do come out of your apartment to take a walk, please do your walking on the floor your reside on OR if you are planning to walk outdoors, please follow these guidelines:

- 1) Wash hands prior to leaving apartment
- 2) Wear masks at all times when outdoors (mask must be covering nose and mouth)
- 3) Only 1 Tenant may use the elevator at a time.
- 4) Always remain at least 6 feet apart from each other
- 5) Please exit through the dining room door OR the North parking lot exit (near middle stairwell)

- 6) Do not enter into the Crossings/Heights Common area, this area is currently closed.
- 7) To maintain safety for all Tenants on campus, refrain from visiting with visitors, which includes Heights Tenants or friends/families that may be outside doing a window visit to a Tenant
- 8) Please do not rearrange the furniture (chairs are all placed 6 feet apart)
- 9) Sanitize hands when returning to the building and wash hands when back in apartment.

We are very hopeful if we can all follow these guidelines, we will be able to keep all of us safe and healthy!

Keep yourself informed by watching the news, or go online to view updates at: <https://www.cdc.gov/coronavirus/2019ncov/hcp/guidance-prevent-spread.html> OR <https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html#2019coronavirus-summary>

If you do have questions, please do not hesitate to reach out.

We continue to thank all of you for your assistance in keeping our Crossings Community safe. A huge thank you to the Crossings Team who continues to remain focused, optimistic, and brave.

Sincerely,

Kristen Sonnenberg

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