

Jury Report

2016



Ozaukee County Clerk of Courts





Dear Colleagues,

In accordance to my statutory responsibilities, I am pleased to present the 2016 Ozaukee County Jury Report for your consideration. The report quantifies our efficiencies and effectiveness in the jury process system in Ozaukee County.

By utilizing the statewide basic jury system evaluation report templates, we can compare the Ozaukee County Circuit Court data annually and other counties in the same year. I am pleased to report that we met the desired goals:

- Representative and Inclusive Source Lists
- Effective Qualification and Summoning
- Responsiveness of Jurors

As we continue to strengthen our resolve for efficient use of our jurors and the cost per trial day, we will strive to preserve the positive productive juror experience in Ozaukee County Circuit Courts.

Respectfully submitted,

A handwritten signature in cursive script that reads 'Mary Lou Mueller'. The signature is written in black ink on a light-colored background.

Mary Lou Mueller

Clerk of Circuit Court

County	Ozaukee	Jury Year	2016	Term of Service	4	# of Judges	3
Completed By	Marilyn Baunoch	Date	02-14-2017	Daily Fee	\$50.00	Mileage Rates (Flat/Juror)	0.00/0.510
Sent to DCA (date)	02-14-2017	Notes					

1-Step County

Section 1: Representative and Inclusive Source List

Reports/Statistics:

Census Report: 2015

Demographics Import Report, Juror Demographics

Note: Use Juror Demographic Yields to evaluate demographic results at all stages of the jury process.

	Census Year		Jury Year Master List		Prospective Juror List ¹		
	Number	Percentage	Number	Percentage	Number	Percentage	
Persons 18+ Years Old							
Gender							
	Male	33341	48.54%	33884	49.00%	853	47.49%
	Female	35340	51.46%	35272	51.00%	943	52.51%
		68681		69156		1796	
Age							
	18-24 yrs	7864	11.45%	7786	11.51%	233	12.97%
	25-44 yrs	18171	26.46%	19101	28.24%	504	28.06%
	45-64 yrs	26813	39.04%	26046	38.51%	686	38.20%
	65+ yrs	15833	23.05%	14705	21.74%	373	20.77%
	Unknown	0	0.00%	0	0.00%	0	0.00%
		68681		67638		1796	
Race							
	Black/African-Amer	1026	1.49%	1072	1.55%	27	1.50%
	Amer Indian / Alaska Native	163	0.24%	132	0.19%	4	0.22%
	Asian / Pacific Islander	1595	2.32%	1361	1.97%	38	2.12%
	White / Caucasian	64357	93.70%	65862	95.24%	1690	94.10%
	Hispanic ²	1540	2.24%	729	1.05%	20	1.11%
	Other ³	0	0.00%	0	0.00%	15	0.84%
	Unknown	0	0.00%	0	0.00%	2	0.11%
		68681		69156		1796	

Notes:

¹ Use List after imported when Exception List removed

² See Page 6 of Guide for discussion on counting Hispanic names

³ DOT does not provide a category that matches the US Census category of 'two or more races'.

Analysis: The examination of demographic information of the master list and census report show that Ozaukee County's juror import is within the range of the 2015 U.S. Census estimates. The list of prospective jurors are also inclusive of the county population percentages.

Section 2: Effective Qualification and Summoning

Section 3: Responsiveness of Jurors

Reports/Statistics:

Juror Yields

Qualification Yield

Potential Available	Number	Ineligible/Unavailable	Number	%
A. Question-Summons Sent	2117	D. Undeliverable	102	4.82%
B. Cancelled or Called Off	385	E. Deceased	7	0.33%
C. Total Potentially Available	1732 (A - B)	F. Disqualified	181	8.55%
		G. Exc Jury Year	146	6.90%
		H. Perm Excused	117	5.53%
		I. Postponed	381	18.00%
		J. Final No Response	6	0.28%
		K. Final FTA	19	0.90%
		(to get total add D thru K)		
		L. Total Not Available	959	45.30%
M. Total Qualified to Serve	773 (C - L)			
N. Qualification Yield (%)	44.63% [(M / C) x 100]			

Overall Yield

Overall Yield % (Measures => 40%) 44.63% (N)

Analysis: Based on the CCAP jury management reports, Ozaukee County has an overall yield ratio of 44.63% for 2016, which exceeds the 40% standard, an increase from our 2015 jury year which was 39.12%. The higher postponement number is a result of questionnaires sent out a second time when failed to be returned the first month and then are moved to another month for potential service. In the disqualified section, 134 of the 181 were non-residents in the initial mailing from the list given by Court Operations.

Section 2: Effective Qualification and Summoning

Section 3: Responsiveness of Jurors

Reports/Statistics:

Follow-up Activity sections on Juror Yields

Effectiveness of Follow-up Actions

Follow-up Actions Used:
(i.e., calls, letters, OSC)

For jury qualification questionnaires, jurors are sent an order to show cause by regular mail, then an order to show cause by the sheriff if no response to appear before the judge. No response for failure to appear for a trial date include a telephone call or letter. If there is no response, a follow-up reminder letter is sent. If there is no response to the second reminder, an order to show cause is served by the sheriff to appear before the judge.

Non-response to Questionnaires

	Number
Total NRF Codes	0
Total SNRF Codes	156
Total Jurors with NRF or SNRF	156

Results of follow-up

Jurors with NRF & SNRF

	Number	%	
Number ineligible/unqualified	31	19.87%	Of Total with NRF & SNRF
Number qualified (postponed & became available)	91	58.33%	Of Total with NRF & SNRF
Number final no response	34	21.79%	Of Total with NRF & SNRF

Failure to appear when summoned

	Number
Total FTA and SFTA Codes	28
Total FTA Jurors with FTAF	27

Results of follow-up

Jurors with FTAF

	Number	%	
Number ineligible/unqualified	0	0.00%	Of Total with FTAF
Number became eligible/available (subsequent service)	11	40.74%	Of Total with FTAF
Number postponed to later term	8	29.63%	Of Total with FTAF
Number final FTA	8	29.63%	Of Total with FTAF

Analysis: Procedure is followed in contacting the jurors who fail to return questionnaires and fail to appear for jury trials with a good ratio in placing jurors in subsequent service.

Section 4: Efficient Use of Jurors

Reports/Statistics:

Juror Yields, Jury Summary by Case (Totals on detail page), Daily Juror Use Summary (Totals)

	Number	Report/Location
Days Jurors Reported for Selection	36	Daily Juror Use Summary "New/Report for Selection"
New/Reporting for Selection	1000	Daily Juror Use Summary "New/Report for Selection"
Not Used	65	Daily Juror Use Summary "Not Used"
Number of Voir Dires Begun	36	Daily Juror Use Summary "Voir Dires Begun"
No Trial Start Days	2	Daily Juror Use Summary "New/Report for Selection"
Sent to Voir Dire	935	Jury Summary by Case "Sent to Voir Dire"
Questioned in Voir Dire	639	Jury Summary by Case "Quest. Voir Dire"
Not Questioned in Voir Dire	296	Jury Summary by Case "Not Quest. Voir Dire"
Sworn Jurors	380	Jury Summary by Case "Sworn Jurors"
Trial Days	62	Jury Summary by Case "Trial Days"
Cancelled / Called Off	385	Juror Yields "Cancelled/Called Off"

Measures

	Percent	Goal
% Sent to Jury Selection (# sent to voir dire / # reporting for selection)	93.50%	(Measures => 90%)
% Selected as Jurors (# jurors sworn / # reporting for selection)	38.00%	(Measures => 30%)
% Used in Voir Dire (# questioned in voir dire / # sent to voir dire)	68.34%	(Measures => 90%)
% No Trial Start Days (# days jurors brought in for no trial / # of days jurors reported for selection)	5.56%	(Measures =< 10%)

Analysis: The percentage of jurors sent to jury selection is 93.5%, which exceeds the 90% standard. The jurors selected percentage is 38%, exceeding the 30% standard. No start trial dates is at 5.56% below the 10% standard. Again, in Ozaukee County, our percentage used in voir dire is 68.34%, below the 90% standard. Ozaukee County judges consistently over call jurors on multi-day trials, homicide, termination of parental rights and sexual assault cases. The County will continue to work to improve this ratio.

Section 5: Cost Effectiveness

Reports/Statistics:

Jury Expense Summary, Jury Summary by Case, and local budget

Primary Analysis

			Report/Location
Total Expenses	\$69,998.93	/	Jury Expense Summary "Total (\$)"
Trial Days	62	=	
Trial Days	\$1,129.02	(total expenses / # trial days = cost per trial day)	

Secondary Analysis (optional)

All Associated Costs ⁴	\$69,998.93	/	
# of Questionnaires Sent	2117	=	
Administrative Cost/Juror	\$33.07	(all costs / total # questionnaires sent = administrative cost per juror)	

⁴ Associated costs include the total expenses on Jury Expense Summary, plus salaries, printing, postage and any other expenses related to the jury system.

Analysis: All associated costs include juror's wages, mileage, meals/jury supplies, bailiff's wage, witness fees associated on cases and postage. The administrative cost was \$33.07 per juror. There was a slight increase in jurors requested, which increased postage, but juror meals/supplies were decreased. There was also an increase in the bailiff's wages and juror's pay and mileage, as there were 62 trial dates compared to 49 for the 2015 jury year.

Addendum: Inclusiveness & Representativeness

Inclusiveness	Census Year	Jury Year Master List	Inclusiveness
Persons 18+ Years Old	68681	67638	98.48% (Measures => 85%)

Race	Census Year		Jury Year Master List		Absolute Disparity
	Number	Percentage	Number	Percentage	
Black/African-Amer	1026	1.49%	1072	1.55%	0.06%
Amer Indian / Alaska Native	163	0.24%	132	0.19%	-0.05%
Asian / Pacific Islander	1595	2.32%	1361	1.97%	-0.35%
White / Caucasian	64357	93.70%	65862	95.24%	1.53%
Hispanic ¹	1540	2.24%	729	1.05%	-1.19%
Other ²	0	0.00%	0	0.00%	0.00%
Unknown	0	0.00%	0	0.00%	0.00%
	68681		69156		

Race	Census Year		Jury Year Master List		Comparative Disparity
	Number	Percentage	Number	Percentage	
Black/African-Amer	1026	1.49%	1072	1.55%	3.77%
Amer Indian / Alaska Native	163	0.24%	132	0.19%	-19.57%
Asian / Pacific Islander	1595	2.32%	1361	1.97%	-15.26%
White / Caucasian	64357	93.70%	65862	95.24%	1.64%
Hispanic ¹	1540	2.24%	729	1.05%	-52.99%
Other ²	0	0.00%	0	0.00%	0.00%
Unknown	0	0.00%	0	0.00%	0.00%
	68681		69156		

Notes:

¹ See Page 6 of Guide for discussion on counting Hispanic names

² DOT does not provide a category that matches the US Census category of 'two or more races'.

Jury System Evaluation - Table Of Trends

DATA / RAW NUMBERS	2016	2015	2014	2013
Questionnaires Sent	2117	1910	1301	1612
Qualified to Serve	773	550	520	968
Final No Response	6	5	7	0
Summons Sent	2117	1910	1301	973
Final FTA	19	15	21	46
Reported for Selection	1000	839	634	830
Not Used	65	54	62	172
Sent to Voir Dire	935	820	585	658
Not Questionned in Voir Dire	296	255	167	173
Sworn Jurors	380	312	245	299
Cancelled / Called Off	385	504	570	304
Projected Trials (Optional)	116	112	103	86
Voir Dires Begun	36	27	23	28
Trial Days	62	49	41	41
No Trial Start Days	2	2	3	5
Cost per Trial Day	\$1,129.02	\$1,222.79	\$1,114.60	\$1,149.43
Administrative Cost/Juror (Optional)	\$33.07	\$31.37	\$35.13	\$30.14

Jury System Evaluation - Table Of Trends

MEASURE / PERCENT	2016	2015	2014	2013
1. % Overall Yield (=> 40%)	44.63%	39.12%	71.14%	54.30%
2. % Sent To Jury Selection (=> 90%)	93.50%	97.74%	92.27%	79.28%
3. % Selected As Jurors (=> 30%)	38.00%	37.19%	38.64%	36.02%
4. % Used In Voir Dire (=> 90%)	68.34%	68.90%	71.45%	73.71%
5. % No Trial Start Days (= < 10%)	5.56%	7.14%	12.00%	16.13%
6. % Master List Inclusiveness (=> 85%)	98.48%	97.65%	98.25%	101.17%
7. % Trial Start Predictability ¹ (Optional)	31.03%	24.11%	22.33%	32.56%
8. % Undeliverable	4.82%	4.76%	1.38%	2.51%
9. % Final No Response	0.28%	0.26%	0.54%	0.00%
10. % Final FTA	0.90%	0.79%	1.61%	4.73%
11. % Excused For Jury Year	6.90%	5.86%	3.92%	6.73%
12. % Permanently Excused	5.53%	5.76%	3.92%	4.72%
13. % Postponed	18.00%	17.07%	0.54%	3.52%
Last Updated	02-14-2017 08:20 am	03-10-2016 03:53 pm	03-25-2015 01:39 pm	04-17-2014 12:20 pm

¹ This data not available through CCAP reports; but if compiled by the county provides a way to measure the accuracy of projected trial starts, an important number when determining how many jurors to summon or call in. The percent of trial start predictability is calculated by dividing the number of voir dire begun by the number of projected trials.

Ozaukee County Circuit Court 2016 Jury Survey Responses

Treatment by court personnel

70 of 70 Answered (100.0%)

Excellent (62 responses, 88.6%)

Good (8 responses, 11.4%)

Adequate (0 responses, 0.0%)

Poor (0 responses, 0.0%)

Initial Orientation

70 of 70 Answered (100.0%)

Excellent (50 responses, 71.4%)

Good (18 responses, 25.7%)

Adequate (2 responses, 2.9%)

Poor (0 responses, 0.0%)

Personal Safety

70 of 70 Answered (100.0%)

Excellent (59 responses, 84.3%)

Good (9 responses, 12.9%)

Adequate (1 response, 1.4%)

Poor (1 response, 1.4%)

Physical Comforts

70 of 70 Answered (100.0%)

Excellent (34 responses, 48.6%)

Good (26 responses, 37.1%)

Adequate (9 responses, 12.9%)

Poor (1 response, 1.4%)

What is your overall impression of jury service?

70 of 70 Answered (100.0%)

Less favorable than before (0 responses, 0.0%)

More favorable than before (29 responses, 41.4%)

Same as before - Favorable (39 responses, 55.7%)

Same as before - Unfavorable (2 responses, 2.9%)

Q. In any areas marked less than good, please give an example or state your concern. Suggestions to improve this category are also welcome.

When we went into deliberations (*sic*), it would have been nice to allow 5 minutes to text family that we were doing so

There could be some healthier snacks and or sugarless snacks for jurors that happen to be diabetic.

The video was dated. Shirley Abramhamson is not one of my favorite government servants. Would rather have seen someone else.

The jury room was actually much smaller than I perceived. Seemed a little uncomfortable and close proximity to the restrooms in there was a bit awkward

Jury room seating was not very comfortable when sitting for long periods of time, taking into consideration that I was having some back issues @ that time.

It was a little chilly in the jurors room

I was very unhappy that they used my NAME instead of my number. No matter what the case is, if the person is found guilty and keeps hearing my last name - in today's world, they can easily find me - I am assigned a number for a reason- use it!

I did not like that our names were used, I would have preferred to have been called by our Juror Badge number, or other way not identifying us.

Cold in court room and jury room

Better chairs. It is just hard to sit that long.

Q. In what ways do you think jury service can be improved in this county?

While the due process system is important, there did seem to be a slow process to deliver information. Plus lawyers need to get to the point and skip the drama
Too many breaks. just continue with trial so the actual day does not get extended.
To know ahead of time how many days the case might be to try to plan. I had no idea and that was a burden to schedule my patients. I realize that there is uncertainty of how cases can go but when I did report we were informed that this case was to be done in one day

There was a big pool of people -- a few were self employed -- more excusals for this.

The necessity of blocking out a month for jury service presents a high burden on a sales rep like myself since I was not able to make appointments ahead of time due to the variability of the schedule. Even though I only ended up reporting 1 day, I had to block the month out and did have to miss professional appointments. A shorter duration of 1 or 2 weeks would work better and the jury pool could still be the first 2 weeks of April and the second 2 weeks of April for example.

take the jurors mostly from the retired and unemployed

Please consider serving lunch. Nothing extravagant, pizza , subs , ect.

Open up the pool and have people serve who have never done it.

Managed extremely well.

Let the jury ask a few questions?

It was a meaningful experience for me. I was particularly impressed with being accommodated for my hearing impairment. The device that was supplied to me was very helpful. Thank you.

it is petty good now

Is it possible to summon people for 3 days at a time versus 5? Perhaps more citizens would have the privilege of serving and make the commitment easier to schedule work and family schedules for.

I was very satisfied throughout the overall process. I really like the text updates and emails! That is much more convenient than waiting to call. Not sure how it could be improved.

"I was initially summoned for three days and then received a summon for an additional day. Then I was informed I did not have to appear for one of my days but may have to appear for a day the following week that wasn't one of my summons dates...which was disruptive and confusing since I thought I only was obligated for a date I received a formal summons?!?"

I also don't understand how I have been called for jury duty multiple times and I have many friends who have never been called..."

I was impressed with the whole process. The attorneys, judge or handler- everyone was respectful. Enjoyed the judges historical presentation to fill in time as the attorneys selected the jury panel.

I thought it was run well already.

I thought it was excellent but the case was a waste of our county system. I wish the courts did not have to take these cases. I was extremely impressed with the Judge. She was very intelligent, professional and understanding.

I think that it was a little confusing being given a month of dates to possibly serve, then learning that if chosen for that case, it could be an additional 3-5 days that weren't planned. It made planning difficult. But I did like being texted and emailed when the cases were cancelled.

I think it was a wonderful experience

I think it could be sped up somewhat.

I liked that the judge came in and spoke to us at the end. I was somewhat concerned that at the lunch break, I realized that I was parked next to the defendant, her mother, and witness boyfriend. My car is distinctive and has personalized plates. I was somewhat concerned about retribution after the guilty verdict. Especially, since she had been charged the day before with threatening a witness. Maybe jurors should not park in the same lot. I

I don't know how mileage reimbursement distances were calculated...but I did not think mine was correct. Given all the internet tools at our disposal I think those should be more accurate. My round trip was actually twice as far.

I couldn't tell you since I wasn't selected. I do like the ability to call the night before to determine if you need to show up, as well as plenty of advance notification with the dates you might need to serve.

I can't think of any improvements needed. My jury duty was an enjoyable and rewarding experience.

"I actually found it to be a very good experience with a various selection of people. I walked out of the courthouse with a sense of pride that we had accomplished something."

Educating people more about the process. I had no clue how it really works. I am 50 and well educated and it was a huge learning experience.

Difficult to say, it was a great experience.

Compensation for jurors should be increased. Many of the jurors gave up time from their jobs and companies, some self-employed with no employees to cover for them and meet deadlines in service and product for their customers. There is no reason for attorneys, judges, court reporter, bailiff and any other employees to be paid more than the jurors. Jury compensation should be more than the minimum wage, and should be paid for by the plaintiff or defendant, as part of the court costs.

Can't think of any improvements. Staff and personnel were very helpful and kind.

Facilities were comfortable. An excellent experience.

Call all the days in a block so that the entire month is not disturbed.