

**ANNUAL REPORT  
 OZAUKEE COUNTY VETERANS SERVICE OFFICE  
 PORT WASHINGTON, WI  
 March 4, 2009**

**TO THE HONORABLE BOARD OF SUPERVISORS,  
 OZAUKEE COUNTY, WISCONSIN**

I hereby submit the report of activities of the Veterans Service Office for the period of January 1, 2008 through December 31, 2008.

Wisconsin Department of Veterans Affairs Benefits

Primary Mortgage Loan.....	\$ 1,782,895
Home Improvement Loan.....	\$ 0
Personal Loan Program.....	\$ 75,000
Emergency Grants (Health or Subsistence Aid).....	\$ 489
Education Grants.....	<u>\$ 36,700</u>

TOTAL State Benefits **\$ 1,898,084**

Federal Department of Veterans Affairs Benefits

Primary Mortgage Loan.....	\$ 6,591,540
Compensation (Disability) & Pension.....	\$ 5,254,000
Death Indemnity Compensation/ Insurance.....	\$ 957,000
Education and Vocational Rehabilitation .....	\$ 425,000
VA Healthcare .....	<u>\$ 4,103,000</u>

TOTAL Federal Benefits..... **\$ 17,321,540**

There has been a significant uptick in the utilization of State Home loans this past year, despite the current market trends regarding the overall mortgage crisis. Lack of utilization of other State of Wisconsin Benefits can be attributed to the significant “tightening” of the various programs eligibility criteria. This is a direct result of the WDVA 10-Year Solvency Plan.

## **Veterans Service Office Annual Report for FY' 2008 (cont.)**

Since 1998 we have seen significant changes to eligibility for VA health care, whose full impact is only now fully apparent. The federal budget for FY 2007 and FY' 2008 has included increases for the VA Healthcare System. In January of 2003, the Department of Veterans Affairs "froze" new applications for individuals who exceed their maximum income caps. This "suspension" of enrollments was continued into 2008. There is hope on the horizon, as the VA has indicated they will be loosening the requirements somewhat. We all wait to see to what degree they plan to open the enrollments.

During the past year our office has provided transportation to 354 veterans for hospital appointments and day surgeries. This number has increased over the past year, despite the loss of some of our "regular clients". The average age of a WWII veteran is now well over 80. The Korean War population has now reached the age where increased medical care is required, and the oldest of our Vietnam veterans have started to become a factor in this increased demand as well. Our newest veterans returning from conflicts overseas, are making a regular appearance in our office.

Our office has seen approximately 480 veterans/surviving family members during the past year. We have opened 135 new files and said farewell to 98 of our county's veterans.

The Veterans' Homes at King and at Union Grove have continued their operations, and our county's residents continue to be reluctant to make application to those facilities, due primarily to their desire to remain near their relatives, and the local community. I currently have one application pending to Union Grove.

The coming year should provide quite a challenge on both the State and Federal levels. We are now seeing many "returnees" from the War in Iraq. This influx of new veterans will in turn be seeking to avail themselves of their benefits. The advent of the Wisconsin GI Bill has been a real boon to our State's veterans. With the implementation of the Federal "Post 91—GI Bill" we will face some challenges in integrating it with our own WI GI Bill.

The Veterans Trust Fund at the State level has not been in the best of financial health, and all of the veterans groups have been asked to "prioritize" the benefits that need to be continued. This process will be addressed by the State Legislature again, in what has been dubbed "***The 10-Year Solvency Plan***". The financial picture for the Trust Fund has shown little improvement, and the CVSIO community will be lobbying to preserve existing benefits. Some in-roads were made during the past year on the Legislative level, but a great deal more needs to be done to restore programs restricted by the Solvency Plan.

**Veterans Service Office Annual Report for FY' 2008 (cont.)**

On the federal level, there never has been, nor will there ever be, enough funding to care for every veteran seeking healthcare. The VA has directed all of their medical centers to place a higher priority on new veterans returning from the war overseas, than on the existing veterans population. These new “returnees” have a five year “window” of eligibility for healthcare through the VA, even if they do not have any service-connected disabilities.

Veterans with Service Connected disabilities will continue to receive the highest priority.

We started charging veterans for transport to their appointments at the VA Medical Center during 2003. In 2008 we collected almost \$1600 from this co-pay arrangement. The Veterans Service Commission has waived the co-pay requirement for 8 veterans to date, due to their low-income status. WDVA has also added new reporting requirements for the Transportation Grant Program.

We changed contractors effective January 1, 2009 for our out-of-county wheelchair transport of veterans. The previous contractor (Johnson Bus – West Bend) did not wish to renew. We have subsequently contracted with Ohana Ambulance and Transport Services out of Port Washington.

My staff and I will continue to provide the highest quality service possible to the veterans of our county, while remaining within budgetary limits,

I would like to thank County Veterans Commission and the Veterans of Ozaukee County for their support during this past year. It has been a rewarding year. I look forward to continuing to serve the veterans of this county in the coming years.

Respectfully Submitted,

Kenneth A. Brown  
Veterans Service Officer