



MINUTES
HEALTH AND HUMAN SERVICES COMMITTEE
HUMAN SERVICES BOARD
REGULAR MEETING
TUESDAY, AUGUST 25, 2020 – 9:00 AM
VIRTUAL MEETING
PORT WASHINGTON, WI 53074

1. CALL TO ORDER

A virtual regular meeting of the Health & Human Services Committee and Human Services Board was held.

Attendee Name	Title	Status	Arrived
K. Geracie	Chairperson	Present	
D. Clark	Vice-Chairperson	Excused	
D. Becker	Supervisor District 7	Excused	
L. Herro	Supervisor District 14	Present	
A. Read	Supervisor District 25	Present	
Patricia Treffert	Board Member	Present	
Nitish Bangalore	Board Member	Present	
Chuck Sigurdson	Board Member	Present	

Staff present: County Administrator Dzwinel, Lasata Senior Living Campus Administrator Kohal, Business Manager Kuemmerlein, Director of Nursing Steele, Public Health Director Johnson, Human Services Director Drake, Veterans Service Officer Johnson, Policy & Budget Analyst Wittek and Deputy County Clerk Quaas.

2. PROPER NOTICE

Chairperson Geracie called the meeting to order at 9:01 AM. The clerk noticed the meeting as required.

3. PUBLIC COMMENTS/CORRESPONDENCE/COMMUNICATIONS

There were none.

4. APPROVAL OF MINUTES

a. July 28, 2020

Motion to approve the July 28, 2020 minutes as submitted.

HEALTH AND HUMAN SERVICES COMMITTEE

RESULT: APPROVED [UNANIMOUS]

MOVER: L. Herro, Supervisor District 14

SECONDER: A. Read, Supervisor District 25

AYES: Geracie, Herro, Read, Treffert, Bangalore, Sigurdson

EXCUSED: Clark, Becker

5. OVERVIEW OF PERFORMANCE MANAGEMENT & METRICS

a. Overview of Performance Management & Metrics

Mr. Wittek provided an overview of the presentation, included in the packet, which included improving outcomes and increasing efficiency; aligning measures with the Strategic Plan and budget to create clarity; types of measures and metrics; tracking; and reporting.

Ms. Drake highlighted the performance metrics for the Human Services Department which included number of meals served by ADRC, Adult Protective Service investigations, Crisis Intervention hours of service, and Child Protective Service reports. Discussion and questions on treatment outcome tracking and department bench marks.

Mr. Johnson highlighted the performance metrics for the Veterans Services Office which included response times, funding relationships and claims submitted. Discussion and questions on outcomes, adding cost per trip metric and time spent on claims.

Ms. Kohal highlighted the performance metrics for the Lasata Senior Living Campus which included budgetary tracking and overtime compensation. Discussion and questions on adding quality care performance measures, including results of staff and family surveys, staff retention rate and grievance reports.

Ms. Johnson highlighted the performance metrics for the Public Health Department which included testing and community health measures.

6. LASATA CAMPUS

a. Management/Financial/Informational Reports

1. Lasata Campus Monthly Reports

Ms. Kohal reviewed her written report on weekly testing; planning for outdoor visitation; results of the infection control survey in June; and the census at Lasata Crossings.

7. VETERANS SERVICES OFFICE

a. Management/Financial/Informational Reports

1. Veterans Services Report

There were no questions.

8. PUBLIC HEALTH

a. Discussion Items:

1. COVID-19 Update

Ms. Johnson provided an update on COVID-19 data; contact tracing; school districts; use of masks; and positivity rate.

b. Management/Financial/ Informational Reports

1. Public Health Report

There were no questions.

9. HUMAN SERVICES

a. Management/Financial/Informational Reports

1. HS/Aging/ADRC Financial Report

There were no questions.

10. NEXT MEETING DATE

Tuesday, September 22, 2020

11. ADJOURNMENT

Motion made by Supervisor Herro, seconded by Supervisor Read to adjourn. Motion carried.
Meeting adjourned at 10:09 AM.

Tyler Quaas, Deputy County Clerk