

**ADRC BOARD/COMMISSION ON AGING MINUTES
MARCH 9, 2020**

PRESENT: *Mark Roherty, Karl Hertz, Colleen Kasper, Jeanne Peterson, Kim Queen, Kay-Ella Dee and Kari Dombrowski*

ABSENT: *Kathy Geracie, Cheri Farnsworth, James Kasum, Art Laubenstein, Ross Rintelman*

OTHERS PRESENT: *Laura Schimberg, Elder Benefit Specialist*

Call to Order: *Chairperson, Mr. Roherty called the meeting to order at 9:03 a.m.*

Assurance that the Meeting has been Properly Noticed: *Ms. Dee indicated that the meeting has been properly noticed.*

Adoption of Agenda: *On a motion by Mr. Queen and a second by Ms. Kasper, the agenda was adopted.*

Approval of Minutes: *With a motion by Mr. Queen and a 2nd by Ms. Peterson, the minutes from the meeting on February 10, 2020 were approved with no corrections.*

PUBLIC COMMENT:

Mr. Queen commented on the COVID 19 virus. Stating that the media is causing people panic. The Center for Disease Control has the current information, but noting that travel in and out of the country is being affected. Mr. Hertz commented that these precautions may help prevent people from getting the regular flu. Ms. Dee also commented that the ADRC is up to date on resources for callers inquiring about the COVID 19 virus and that Ozaukee County has an emergency management plan in place for pandemics through our Public Health Department.

ACTION ITEMS: *None*

DISCUSSION ITEMS:

Elder Benefit Specialist report-Laura Schimberg

Ms. Schimberg reported she has been in this position since 2011, and 2019 was a busy year during open enrollment due to specific plan changes that occurred September 2019 and were rolled out October 1, 2019. Ms. Schimberg provided contact and monetary impact data from 2019. Contacts for the full year of 2019 in office visits was 1,146 with 432 being new contacts. This was an increase of 317 from 2018. 2019 monetary impact was over \$3.5 million, over \$8,000 more than the year before. Just during the open enrollment period, Ms. Schimberg had 751 office visits, 240 being new contacts, with a monetary impact of \$2.1 million. Ms. Kasper asked if hiring a PT staff during this time would be beneficial. Ms. Schimberg and Ms. Dee reported that they are looking into this for next year. There are several ADRC staff that can be utilized to help with the enrollment. Ms. Schimberg stated that she takes pride in providing personalized service, but will work with Ms. Dee to develop a plan for future open enrollment periods.

2019 Retirement 101 Workshop Survey Results

Ms. Dee provided a review of the Retirement 101 surveys. 89 surveys were returned, 57% hear of the workshop through word of mouth and 100% would recommend the workshop to someone else. The workshop will now be renamed to Medicare 101, taking out the Social Security portion of the workshop. Workshops are held monthly, except for the month of November.

2019 ADRC Survey Results

Ms. Dee reported that surveys are distributed by Information & Assistance Specialists and the Disability Benefit Specialist handing out or mailing out with service closure letter. 79 surveys were returned. Every question was answered with an excellent or good rate, with 100% follow up.

DHS Strategic Plan

Ms. Dee reported that a Caregiver Capacity Survey was developed and distributed by DHS Trauma Informed Care Committee to all of Human Service's staff. The results of this survey lead to the enlistment of Schneider Consulting by Liza Drake and the formation of a Senior Management Team. The team is currently developing a Strategic Plan specifically for DHS that aims at providing a safe and inviting environment for staff to express their ideas, a common vision, and to work as a cohesive department to improve organizational health.

Reports:

Developmentally Disabilities Representative Report:

Ms. Peterson attended a planning meeting in Saukville involving Ansay and Associates. "Destination Saukville" is a development vision on a 60-acre lot that includes a town center, residential housing, community gathering space and office space. The residential housing will include assisted living for seniors and housing for developmental disabled at marketplace value. It will be managed by Cardinal Capital.

Aging Program

Ms. Dombrowski reported that she is partnering with Washington County on a Senior Dance for May 1. Music, light refreshments, and transportation will be provided.

Older Americans Month Celebration is scheduled for May 5. Looking to award Champion Volunteers of Ozaukee County, presentations on low income dental, Medicare Patrol, a sampling of catered food from our nutrition program, and possibility of music.

Ms. Dombrowski is partnering with Public Health on Drug Take Back Day to reach out to those that are homebound. Looking to include an officer to follow on a Home Delivered meal route to pick up unused drugs.

Ms. Dombrowski and Monica Lewein will be presenting to the Cedarburg Women's Club on March 11. Providing information on Aging and Disability resources.

ADRC:

Ms. Dee reported that the Dementia Care Specialist will be doing memory screens at several of the nutrition meal sites.

Department Financial:

Ms. Dee reported. – Financials were handed out and we are a 1-2 months behind on reimbursement.

Ms. Dombrowski reported. - Financials were handed out and noted that we will be sent the last of the reimbursement this month.

OTHER BUSINESS:

Mr. Hertz commented how wonderful ADRC's are in general. He directed his daughter to the Outagamie ADRC and she had a wonderful experience.

Mr. Queen commented that Sarah Chudnow has been sold to a private investor and rates are increasing and elimination of services are happening. Unfortunately, we are losing Ozaukee County residents due to this. Mr. Hertz added that in talking with the Lasata Administrator, their admission rate is increasing and individuals are being referred out of the county.

TOPICS FOR NEXT MEETING:

Mr. Queen asked for an update on the new Aging van.

Ms. Dombrowski asked that we go over and vote for the top three Champion Volunteers for the Older Americans Month Celebration.

ADJOURNMENT:

On a motion by Mr. Hertz and a second by Ms. Kasper, the meeting adjourned at 10:38 a.m.

Respectfully submitted,

Kari Dombrowski, Aging Services Manager
ADRC of Ozaukee County