

February 2008

The Honorable Board of Supervisors and Interested Citizens  
Ozaukee County Administration Center  
Port Washington, WI 53074

Re: Annual Report for Fiscal Year 2007

This past year has been very challenging for all of our employees. The need for the services we provide continues to grow in all the programs we administer. We have spent a great deal of time in planning and preparing to implement the Family Care Program for long term care clients. The Aging and Disabilities Resource Center has become a Division within the Department of Human Services. A number of our managers have been actively involved in developing a case management software program called "Harmony". We are spending more time each year in trying to establish protocols and resources for responding to a variety of potential disasters that may impact our communities. We have participated in ad hoc committees that have been established to pursue Human Service Grants. We have begun a remodeling project in order to accommodate having to hire additional staff for the Aging and Disability Resource Center. When this project is completed almost half of our staff will be moving to new offices so that all of our Long Term Support Programs will be on the third floor of the Administration Building.

In February of every year our managers provide me with statistical data on the programs and services we provided during the previous year. Their reports are available for review on the counties web site. ([www.co.ozaukee.wi.us](http://www.co.ozaukee.wi.us)) After getting into the web site please click on "County Government Departments" and then click on "Human Services".

Completing Annual Statistical Reports provides us with the opportunity to provide ongoing status reports, identify trends and to identify potential areas of concern. These are a few of the observations that can be made as a result of our most recent reports:

The Aging and Disability Resource Center has provided Information and Referral to 3,485 contacts in 2007 compared to 1,896 contacts in 2003.

Congregate Meals were served to 892 citizens in 2007 compared to 409 in 2003.

Aging and Disability Benefit Specialists worked with 659 individuals in 2007 compared to 142 in 2003.

Counseling Services were provided to 834 individuals in 2007 compared to 667 individuals in 2003.

Involuntary Hospitalizations of Persons who were thought to be dangerous to themselves or others has risen from 149 citizens in 2005 to 199 in 2007.(There were 233 commitments in 2003)

The number of Child Protective Service Referrals assigned for investigation in 2007 was 261 cases compared to 181 cases assigned in 2003.

The total cost of all alternate care cost for Child Protective Service Cases was \$548,845 in 2007 compared to \$244,828 in 2003.

The total budget for Juvenile Correctional Placements from 2005 through 2007 was \$340,189 as compared to actual expenditures of \$471,883 for this period.

The total budget for Juvenile Offender Residential Placements from 2005 through 2007 was \$831,911 as compared to actual expenses of \$1,443,116.

In the past five years the number of Medicaid Recipients has risen from 2633 to 3999.

In the past five years the number of persons eligible for the food share program has risen from 227 to 837.

As March 2008 our Long Term Care Case Managers will begin the process of transferring about 400 clients currently receiving services through Waiver Programs to the Family Care Program.

Although we will not have direct fiscal responsibility for clients involved in the Family Care Program we will provide case management services to these clients as a provider for Community Care Inc.

We will need to submit enough "billable hours" for the services we provide on behalf of Community Care Inc. to pay for the cost of our long term care staff salaries and fringe benefits.

Our Long Term Care staff will continue to be responsible for case managing Developmentally Disabled Children on Waiver Programs, providing respite care and supportive home care to these children, coordinating services provided to children involved in the Birth to Three Program, investigating adult protective service referrals and completing annual reviews for those who are protectively placed by the court.

The following is a comparison of the County Levy allocated for the past four years and the projected fund balance at the beginning of each fiscal year:

County Levy Budget	Fund Balance
2005=\$5,761,938	1. Jan 05 \$660,698
2006=\$5,446,842	2. Jan 06 \$1,286,506
2007=\$5,850,615	3. Jan 07 \$617,307
2008=\$5,785,393	4. Jan 08 \$241,550

Given the trends noted in this summary and the fact that we are apparently in an economic recession it would appear as if the challenge of achieving our agencies mission and mandates will be more difficult to accomplish than it has for a number of years. Indeed the increasing demand for service with relatively no increase in revenue will likely result in the elimination of a fund balance and the demand for establishing priorities.

Again this year I would like to express my appreciation for the ongoing advice, support and work of the Health and Human Services Committee and Board on behalf of our department. Their service and dedication to our vulnerable citizens is indeed admirable! I also greatly appreciate the ongoing support we have received from the County Administrator, the Administrative Committee as well as the entire County Board!

Thank you!

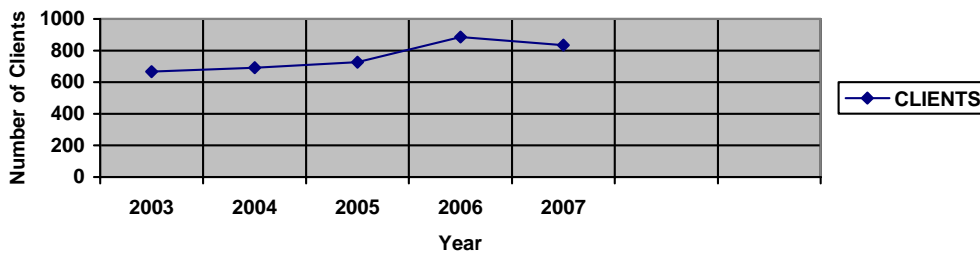
**BEHAVIORAL HEALTH PROGRAMS**

**Comment [C11]:** Mike and Joan – we will just delete the 2002 data and add the 2007 data.

**COUNSELING CENTER STATISTICS**

YEAR	2003	2004	2005	2006	2007
NO. OF CLIENTS	667	692	726	886	834

**Counseling Center Statistics**

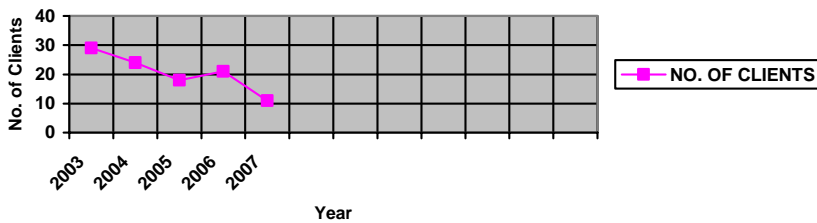


**VOLUNTARY HOSPITALIZATIONS (CHAPTER 51)**

Short term voluntary hospitalizations occur when a person is exhibiting serious mental health problems and/or some degree of dangerousness to themselves or others, and are willing to obtain help (sign themselves in to an inpatient facility) for these problems.

YEAR	2003	2004	2005	2006	2007
NO. OF CLIENTS	29	24	18	21	11

**Voluntary Hospitalizations**

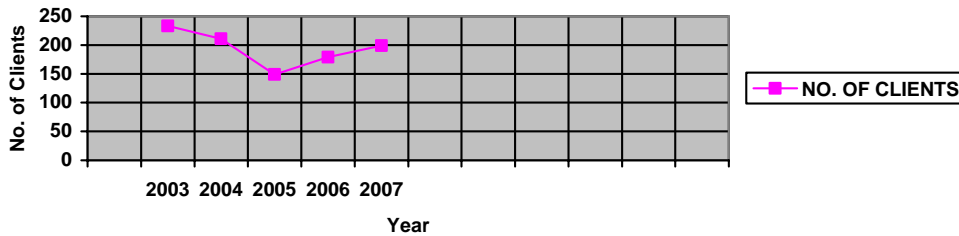


**INVOLUNTARY HOSPITALIZATIONS (CHAPTER 51)**

An involuntary hospitalization occurs when an individual is exhibiting threatening behavior to themselves or another person as a result of a serious mental illness. Law enforcement officers are the only ones who can do these types of detentions.

	2003	2004	2005	2006	2007
NO. OF CLIENTS	233	211	149	179	199

**Involuntary Hospitalizations**

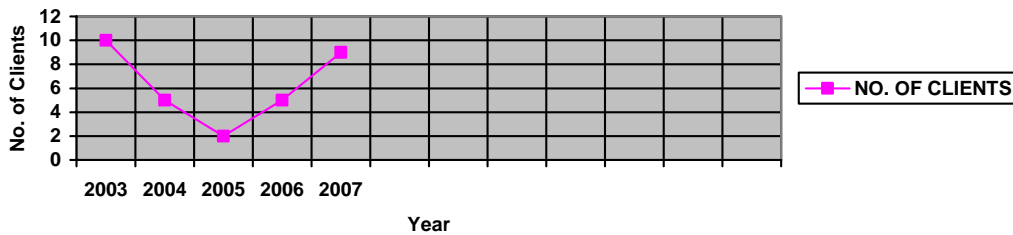


**PLACEMENTS AT STATE HOSPITALS**

Placements occur when individuals with very severe mental illness do not respond to short term acute care or present problems that are too severe to be dealt with by the staff of an inpatient unit. Usually there is an issue of safety. Winnebago or Mendota are better equipped to handle these types of problems.

	2003	2004	2005	2006	2007
NO. OF CLIENTS	10	5	2	5	9

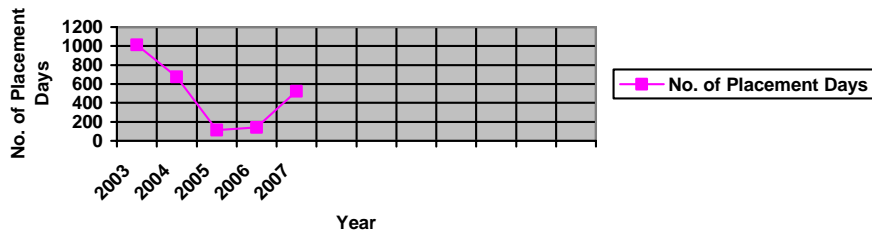
**Placements at State Hospitals**



	2003	2004	2005	2006	2007
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NO. OF PLACEMENT DAYS	1013	676	114	142	523
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### Placements at State Hospitals

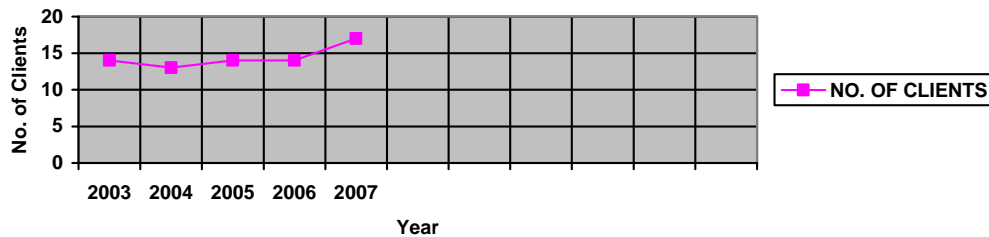


### COMMUNITY BASED RESIDENTIAL FACILITIES

Clients who have severe and persistent mental illness may need to reside in a group home environment for several months to a year in order to achieve psychosocial rehabilitation.

	2003	2004	2005	2006	2007
NO. OF CLIENTS	14	13	14	14	17

### Community Based Residential Facilities

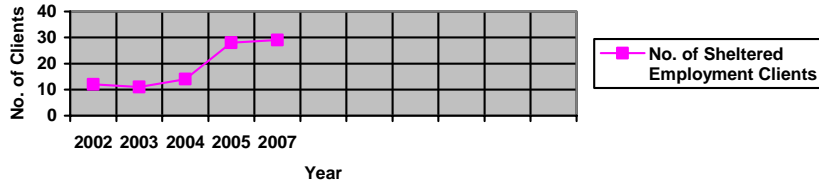


### EMPLOYMENT SERVICES

Portal Industries, Inc. (Grafton), can provide sheltered workshop services (and transportation), recreation/leisure activities (and transportation) and supported employment services to mentally ill clients.

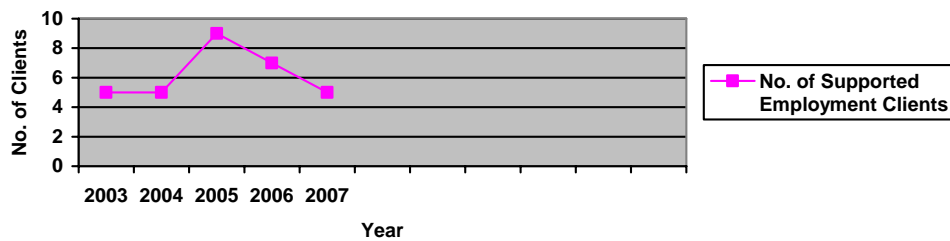
	2002	2003	2004	2005	2007
NO. OF SHELTERED EMPLOYMENT CLIENTS	12	11	14	28	29

### Sheltered Employment



	2003	2004	2005	2006	2007
NO. OF SUPPORTED EMPLOYMENT CLIENTS	5	5	9	7	5

### Supported Employment



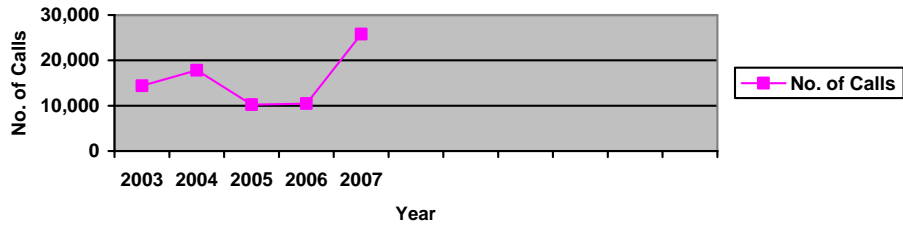
### HOTLINE SERVICES

COPE Services, as it has for many years, continued to provide around the clock hotline services to county residents. A published 24 hour hotline is a requirement of our certification. It is also a very important part of the safety for citizens of the county who are experiencing emotional difficulties and/or mental illnesses, as well as chemical dependency problems. The Department provides training and backup to the many volunteers who make this service available to the County.

\*2007 numbers reflect a change in how calls are logged. They now include ALL calls.

	2003	2004	2005	2006	2007
NO. OF CALLS	14,369	17,778	10,246	10,435	25,780*

### COPE Hotline Calls

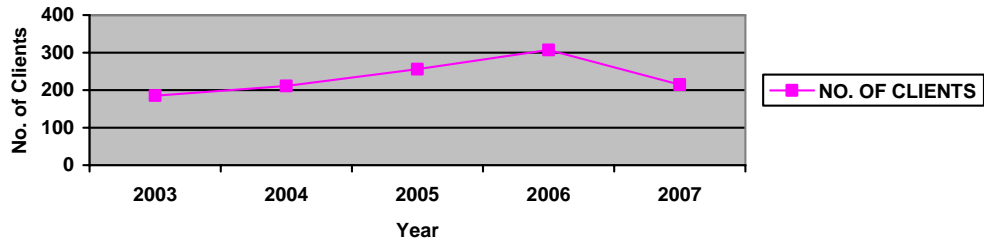


### CHEMICAL DEPENDENCY SERVICES

#### Outpatient Services (Counseling Center)

	2003	2004	2005	2006	2007
NO. OF CLIENTS	185	211	256	307	215

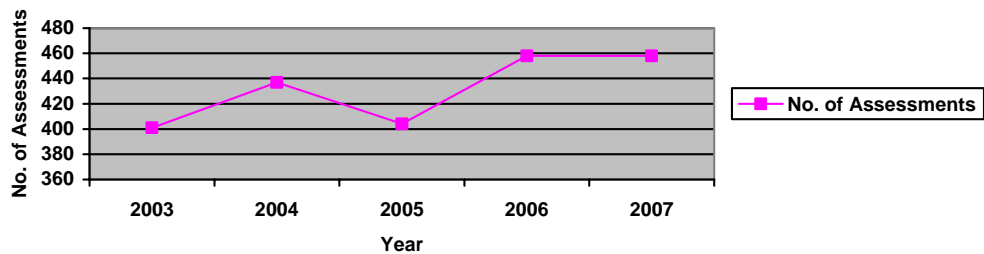
#### Chemical Dependency Outpatient Services



#### Intoxicated Driver Program

	2003	2004	2005	2006	2007
NO. OF ASSESSMENTS	401	437	404	458	458

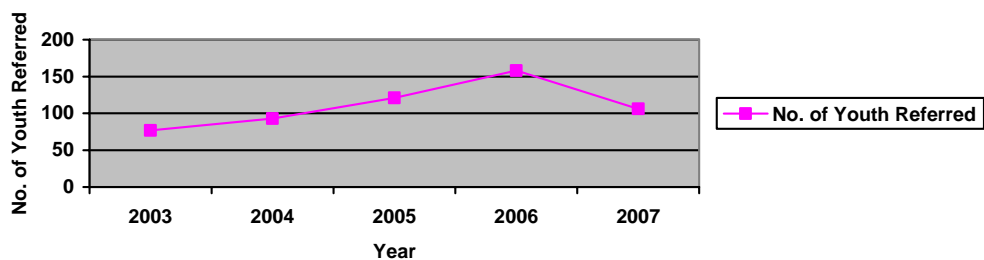
### Intoxicated Driver Program



*Underage Drinking Assessments: (completed by the Ozaukee Council)*

	2003	2004	2005	2006	2007
NO. OF YOUTH REFERRED	77	93	121	158	106

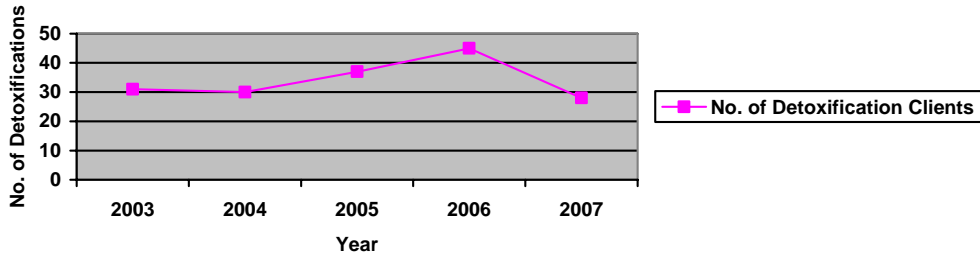
### Underage Drinking Assessments



### INPATIENT CARE

	2003	2004	2005	2006	2007
NO. OF DETOXIFICATION CLIENTS	31	30	37	45	28

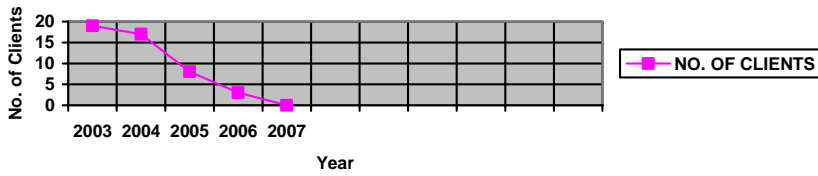
### Detoxifications



### COMMUNITY BASED RESIDENTIAL FACILITIES

	2003	2004	2005	2006	2007
NO. OF CLIENTS	19	17	8	3	0

### Community Based Residential Facilities

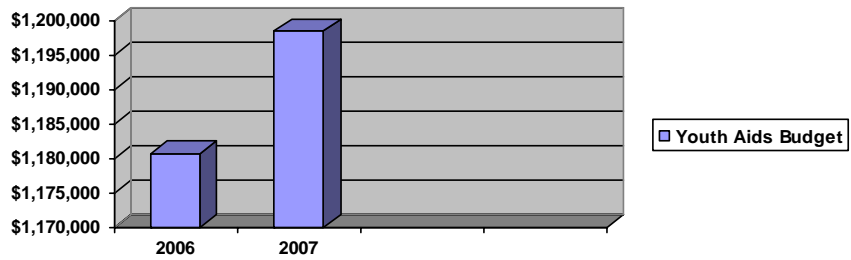


### CHILDREN AND FAMILIES DIVISION

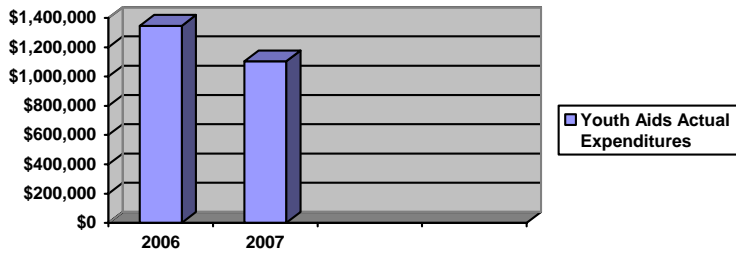
#### JUVENILE JUSTICE UNIT STATISTICS

##### BUDGET

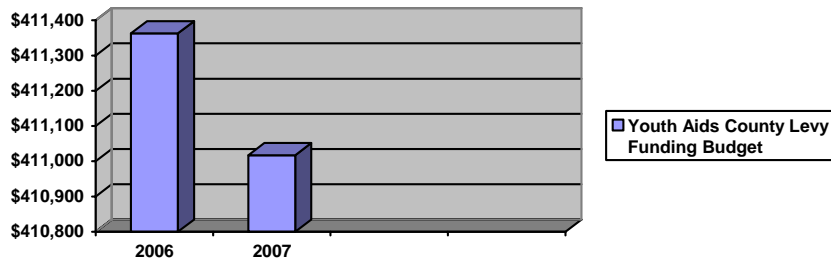
	2006	2007
Youth Aids Budget	\$1,180,657.68	\$1,198,430



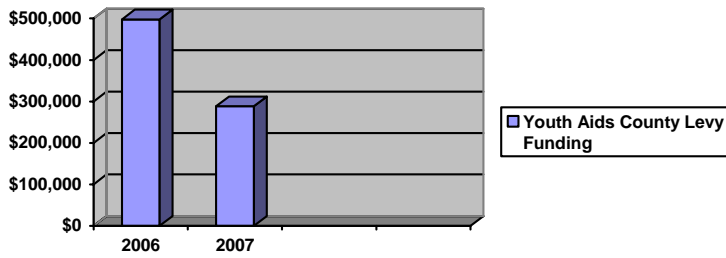
	2006	2007
Youth Aids Actual Expenditures	\$1,346,872.10	\$1,104,646



	2006	2007
Youth Aids County Levy Funding Budget	\$411,363.72	\$411,017

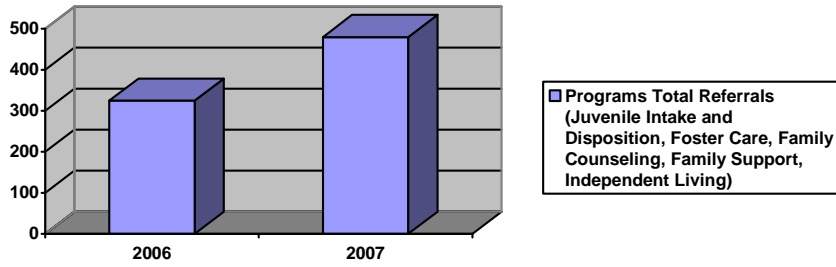


	2006	2007
Youth Aids County Levy Funding Actual	\$498,047.21	\$288,071

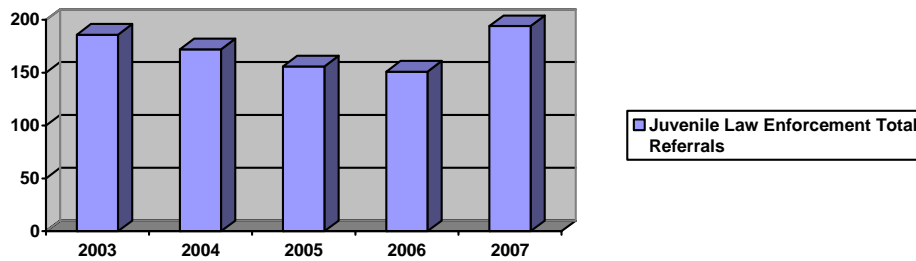


REFERRALS

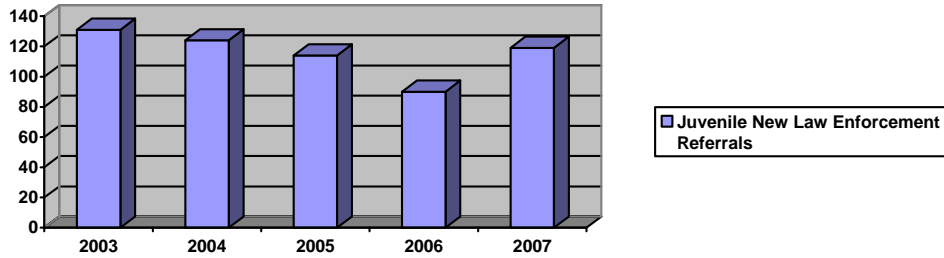
	2006	2007
Programs Total Referrals (Juvenile Intake and Disposition, Foster Care, Family Counseling, Family Support, Independent Living)	325	480



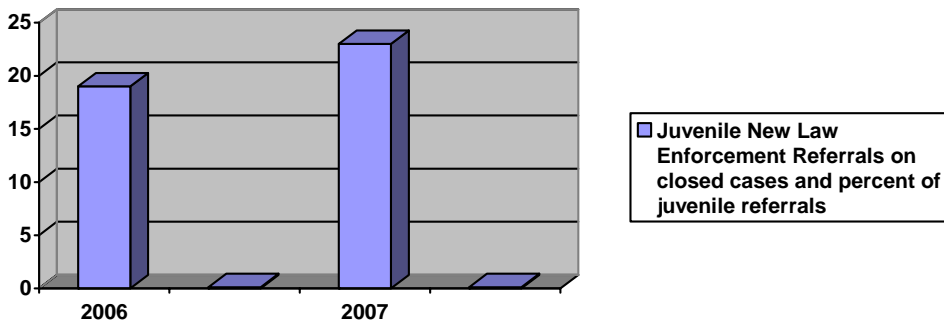
	2003	2004	2005	2006	2007
Juvenile Law Enforcement Total Referrals	186	172	156	151	194



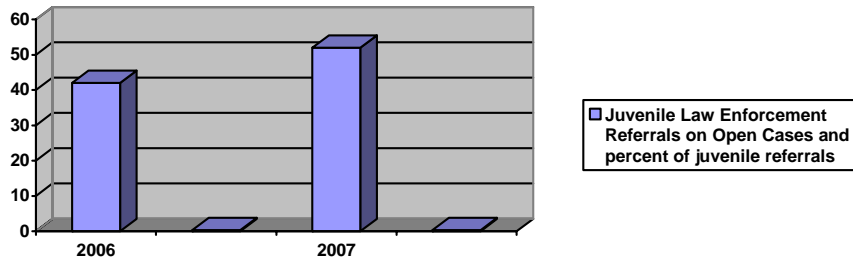
	2003	2004	2005	2006	2007
Juvenile New Law Enforcement Referrals	131	124	114	90	119



	2006		2007	
Juvenile New Law Enforcement Referrals on closed cases and percent of juvenile referrals	19	12 %	23	12%

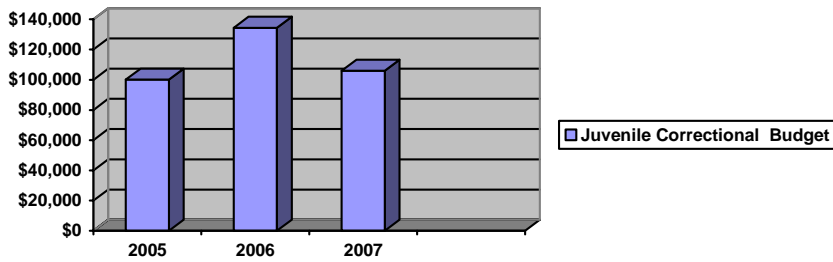


	2006		2007	
Juvenile Law Enforcement Referrals on Open Cases and percent of juvenile referrals	42	28%	52	27%

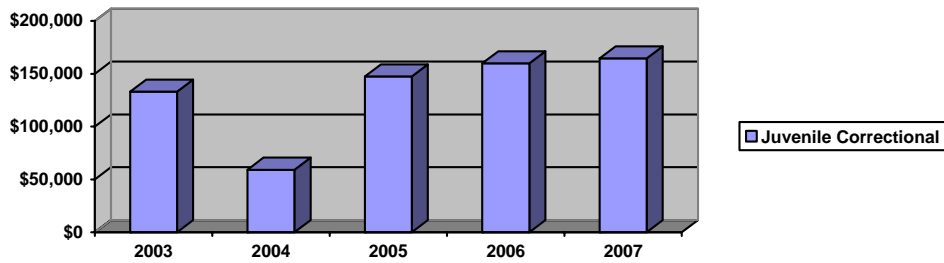


## CORRECTIONS

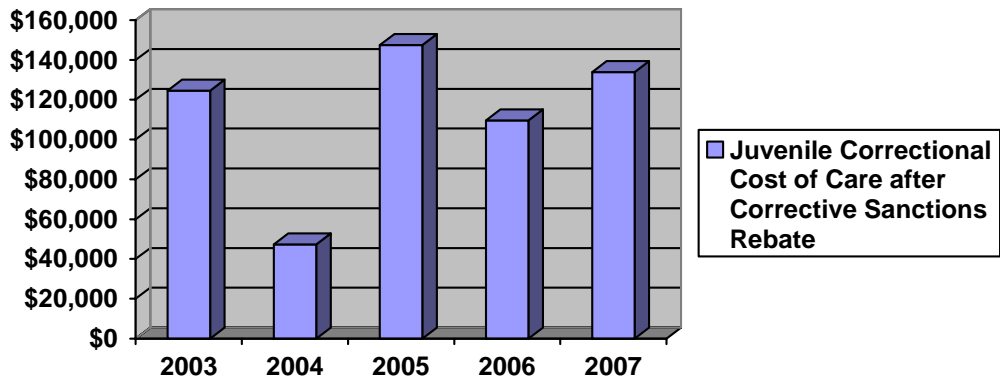
	2005	2006	2007
Juvenile Correctional Budget	\$100,000	\$134,282	\$105,907



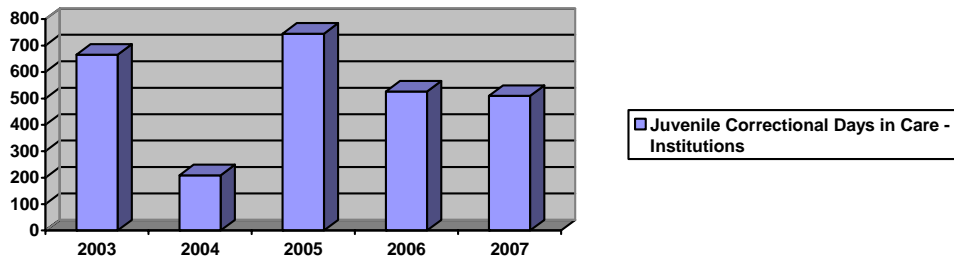
	2003	2004	2005	2006	2007
Juvenile Correctional Cost of Care	\$133,001	\$59,162	\$147,423	\$159,902	164,558



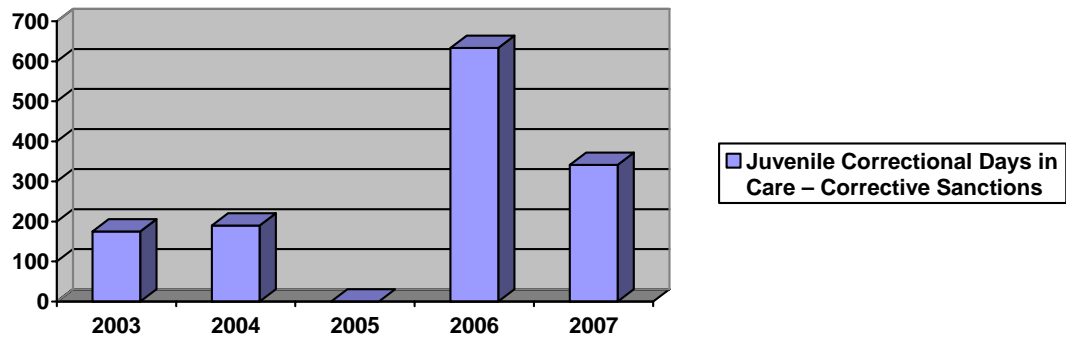
	2003	2004	2005	2006	2007
Juvenile Correctional Cost of Care after Corrective Sanctions Rebate	\$124,602	\$47,364	\$147,423	\$109,663	\$133,903



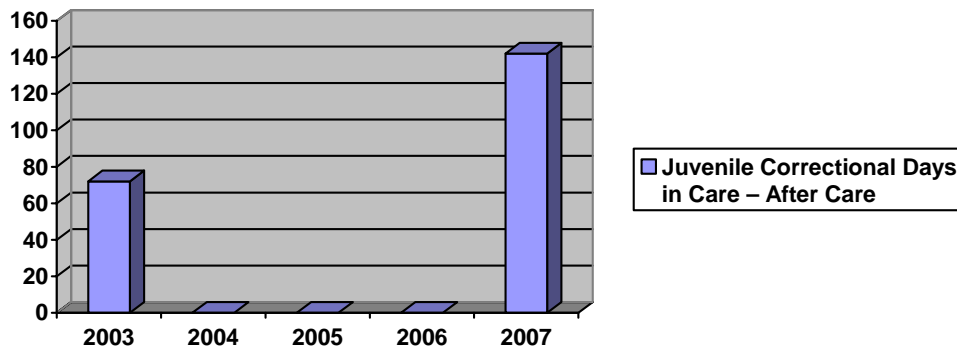
	2003	2004	2005	2006	2007
Juvenile Correctional Days in Care - Institutions	665	209	745	526	509



	2003	2004	2005	2006	2007
Juvenile Correctional Days in Care - Corrective Sanctions	175	190	0	633	341

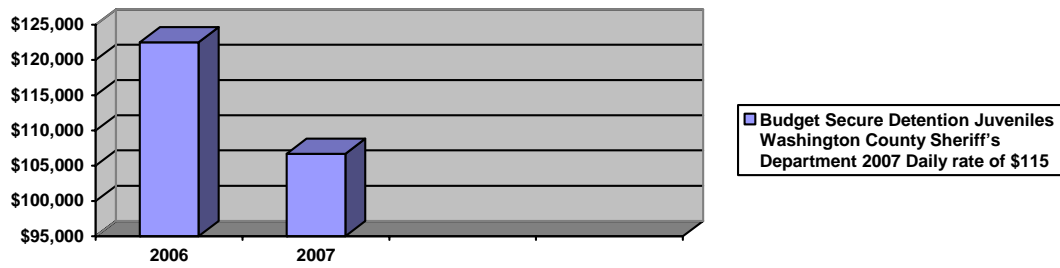


	2003	2004	2005	2006	2007
Juvenile Correctional Days in Care – After Care	72	0	0	0	142

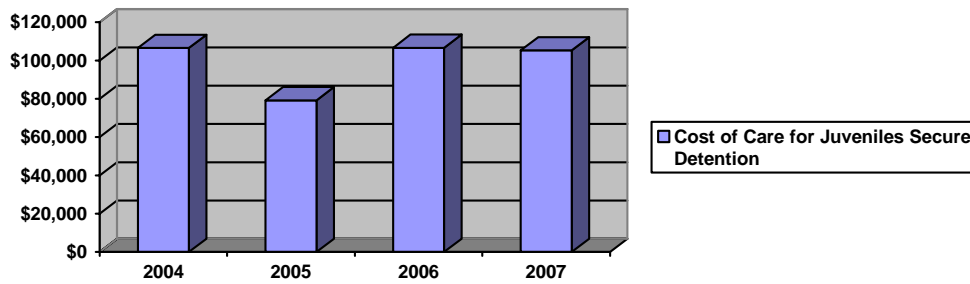


SECURE DETENTION

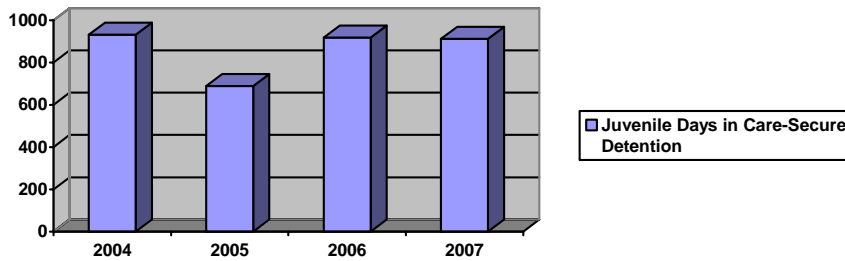
	2006	2007
Budget Secure Detention Juveniles Washington County Sheriff's Department 2007 Daily rate of \$115	\$122,500	\$106,700



	2004	2005	2006	2007
Cost of Care for Juveniles Secure Detention	\$106,614	\$79,235	\$106,683	\$105,360



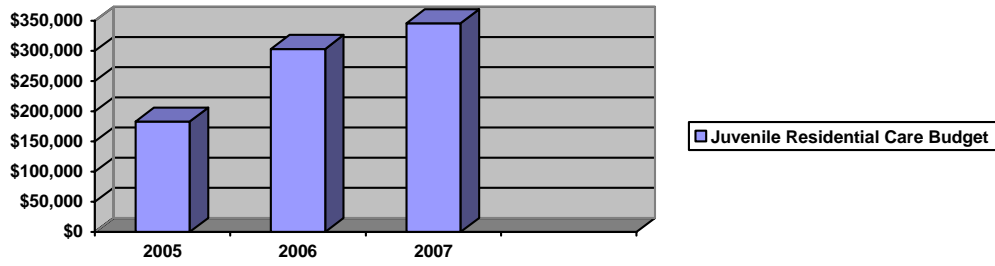
	2004	2005	2006	2007
Juvenile Days in Care-Secure Detention	932	689	918	912



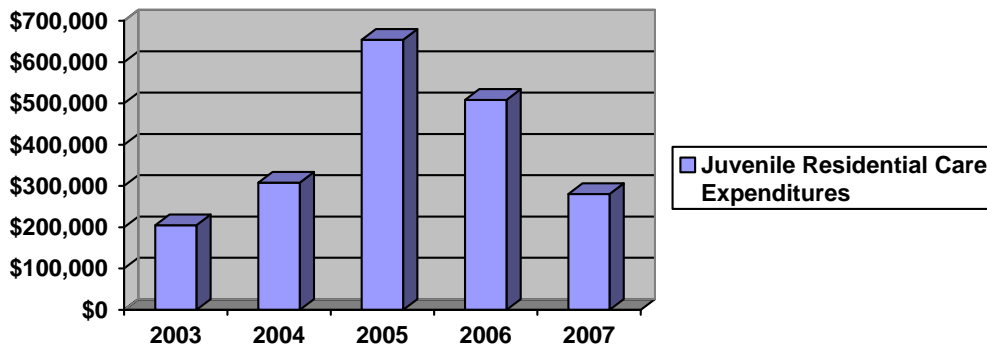
RESIDENTIAL CARE CENTER

	2005	2006	2007

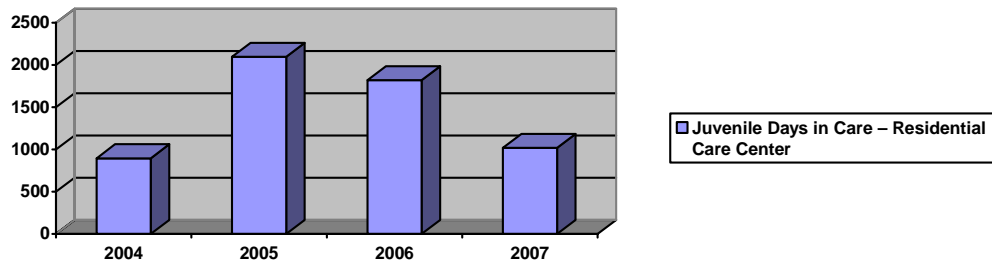
Juvenile Residential Care Budget	\$183,000	\$303,175	\$345,736
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	2003	2004	2005	2006	2007
Juvenile Residential Care Expenditures	\$205,130	\$307,715	\$653,826	\$508,592	\$280,698

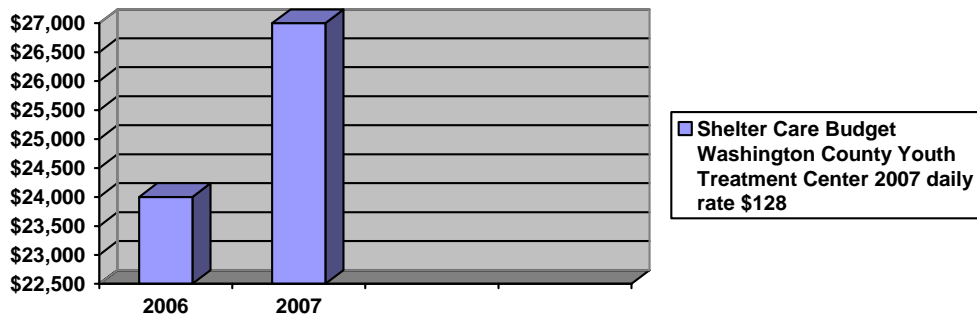


	2004	2005	2006	2007
Juvenile Days in Care – Residential Care Center	896	2095	1820	1019

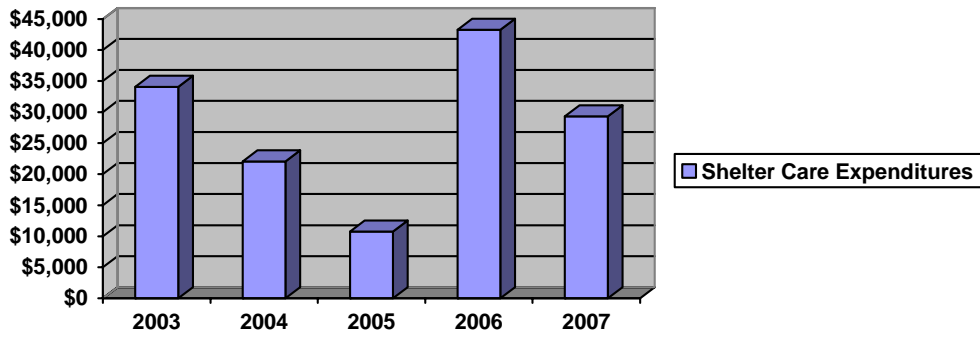


SHELTER

	2006	2007
Shelter Care Budget Washington County Youth Treatment Center 2007 daily rate \$128	\$24,000	\$27,000

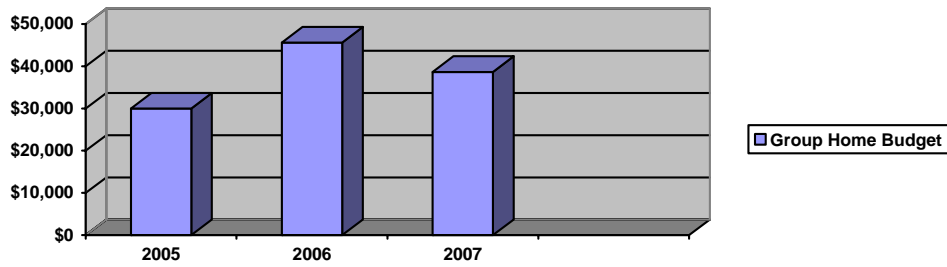


	2003	2004	2005	2006	2007
Shelter Care Expenditures	\$34,065	\$22,050	\$10,752	\$43,264	\$29,315

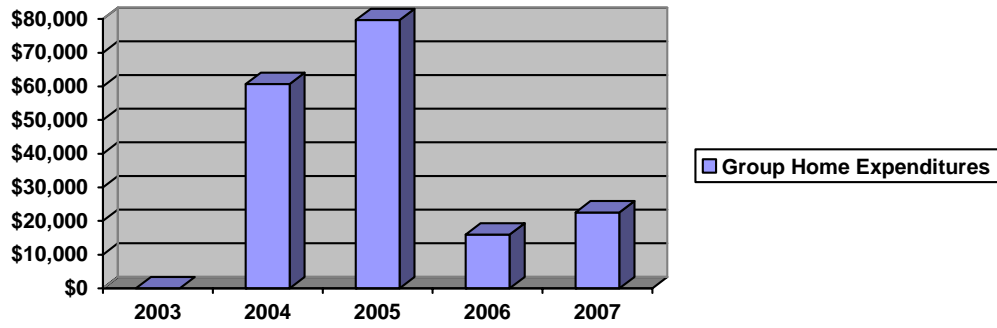


GROUP HOME

	2005	2006	2007
Group Home Budget	\$30,000	\$45,625	\$38,650

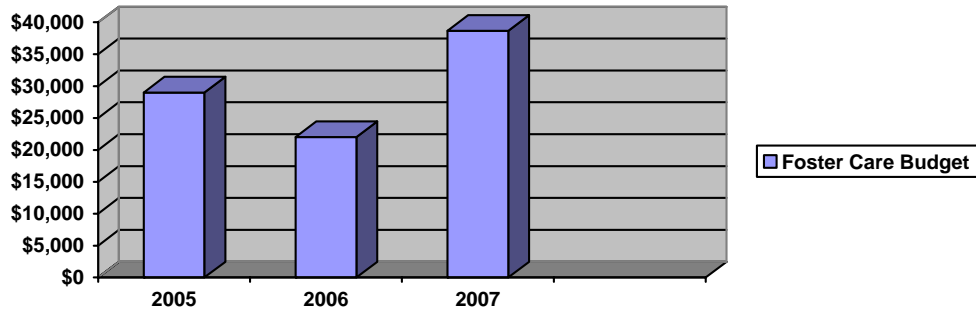


	2003	2004	2005	2006	2007
Group Home Expenditures	\$0	\$60,694	\$79,697	\$15,985	\$22,538

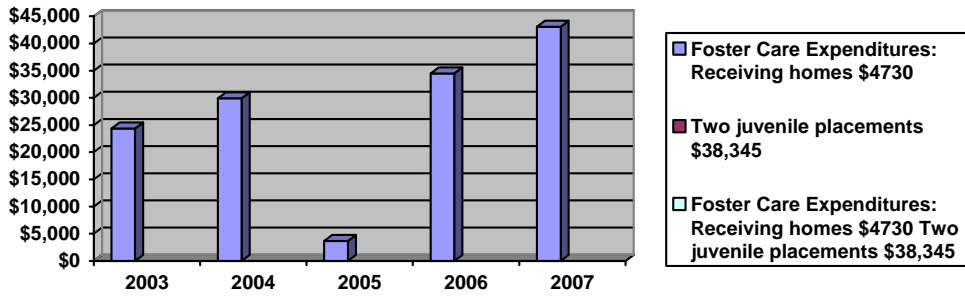


**FOSTER CARE**

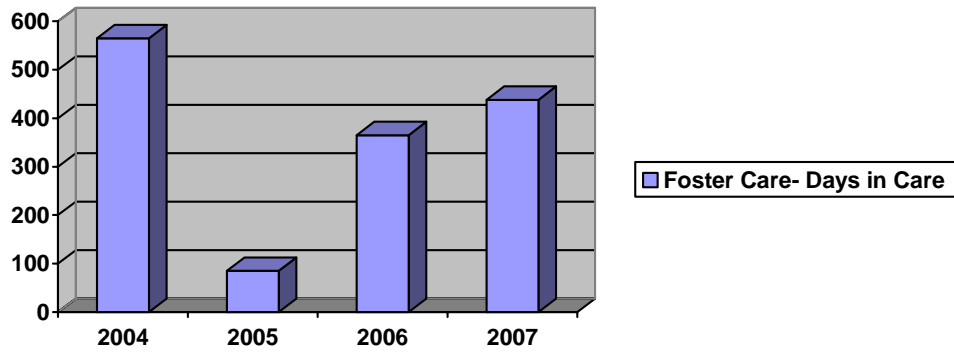
	2005	2006	2007
Foster Care Budget	\$29,000	\$22,000	\$38,650



	2003	2004	2005	2006	2007
Foster Care Expenditures: Receiving homes \$4730	\$24,369	\$29,892	\$3,650	34,480	\$43,075
Two juvenile placements \$38,345					

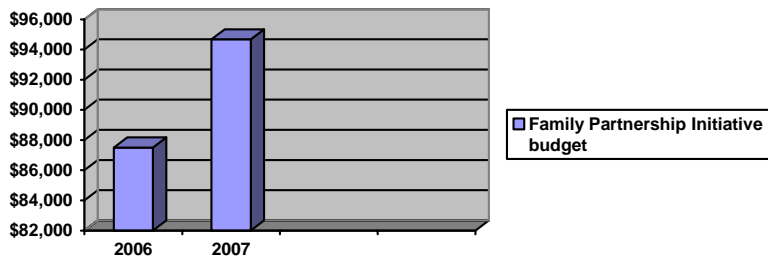


	2004	2005	2006	2007
Foster Care- Days in Care	565	85	365	438

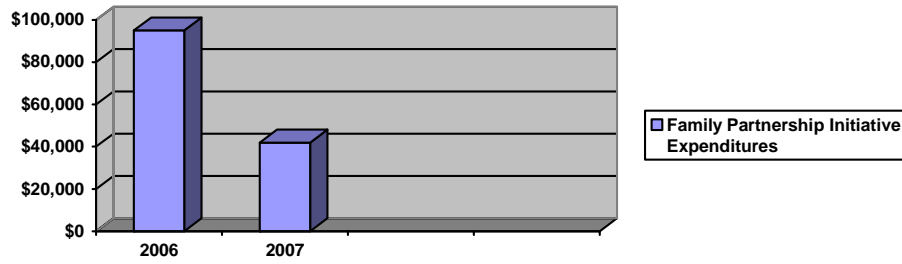


#### FAMILY PARTNERSHIP INITIATIVE

	2006	2007
Family Partnership Initiative budget	\$87,500	\$94,664



	2006	2007
Family Partnership Initiative Expenditures	\$94,943	\$41,969

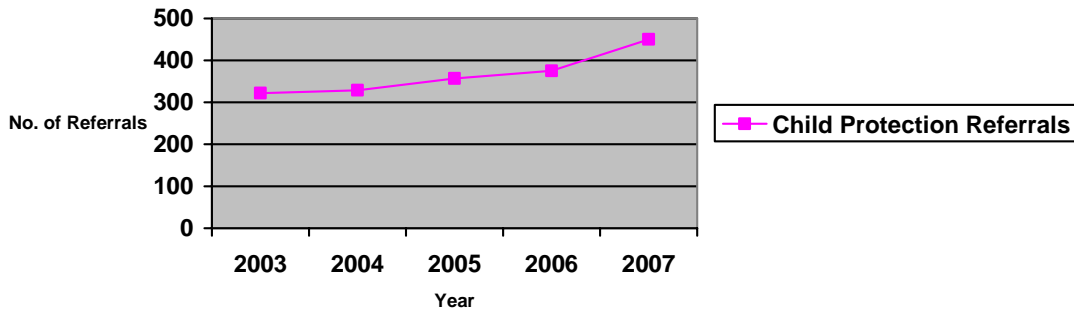


### CHILD PROTECTIVE SERVICE STATISTICS

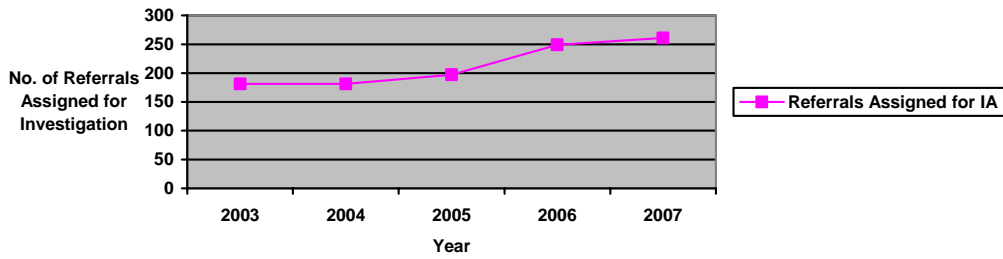
**Comment [C12]:** I still need to add the charts. I have only completed one chart under CPS section. I will work on this Marian.

	2003	2004	2005	2006	2007
Child Protection Referrals	322	329	357	375	450

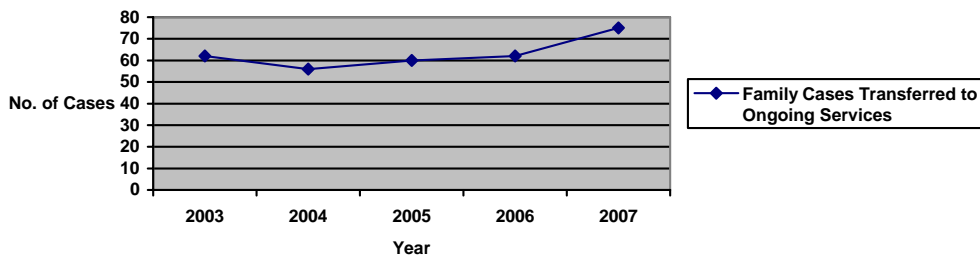
**No. of Child Protection Referrals**



	2003	2004	2005	2006	2007
Referrals Assigned for Investigation	181	181	197	249	261



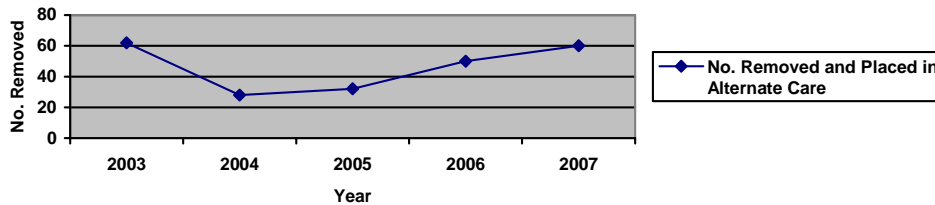
	2003	2004	2005	2006	2007
Family Cases Transferred to Ongoing Services	62	56	60	62	75



Children Removed from their home and placed in Alternate Care due to Safety (FH/TXFC/ Group Home/RCC)

	2003	2004	2005	2006	2007
No. Removed and Placed in Alternate Care	62	28	32	50	60

No. of Children Removed and Placed in Alternate Care

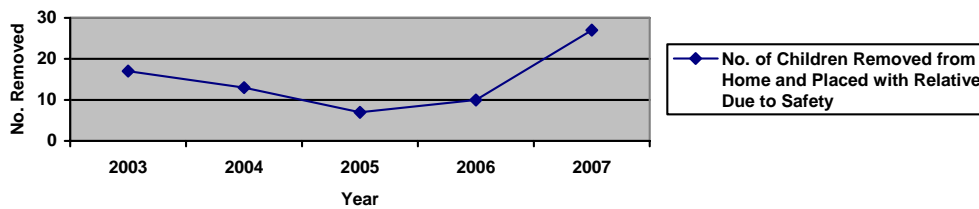


The number of children placed in alternate care increased by 20% in 2007.  
 The number of children entering alternate exhibit behaviors associated with severe trauma, mental health problems and/or developmental disabilities.

**Children removed from their home and placed with a relative due to Safety**

	2003	2004	2005	2006	2007
No. of Children Removed from Home and Placed with Relative Due to Safety	17	13	7	10	27

**No. of Children Removed and Placed with Relative**

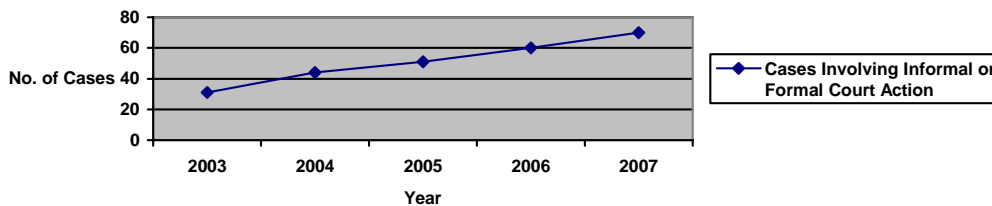


The Number of children removed from their home and placed with a relative increased by 270% in 2007.

**CPS cases that involved informal or formal court action**

	2003	2004	2005	2006	2007
Cases Involving Informal or Formal Court Action	31	44	51	60	70

**Cases Involving Informal or Formal Court Action**



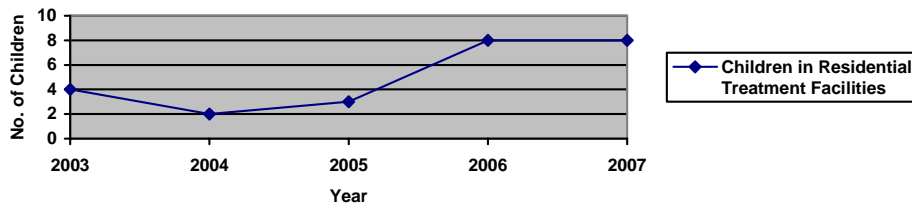
The number of children involved in the Juvenile Court has increased by 17% in 2007.

From 2003 till 2007 court related CPS cases has increased by 225%.

Children placed in Residential Treatment Facilities

	2003	2004	2005	2006	2007
Children in Residential Treatment Facilities	4	2	3	8	8

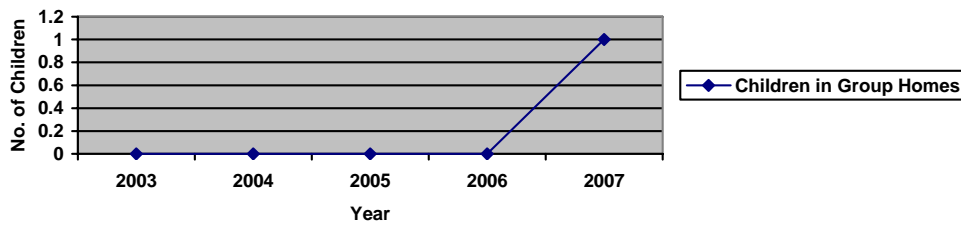
Children Placed in Residential Treatment Facilities



Children placed in Group Home

	2003	2004	2005	2006	2007
Children in Group Homes	0	0	0	0	1

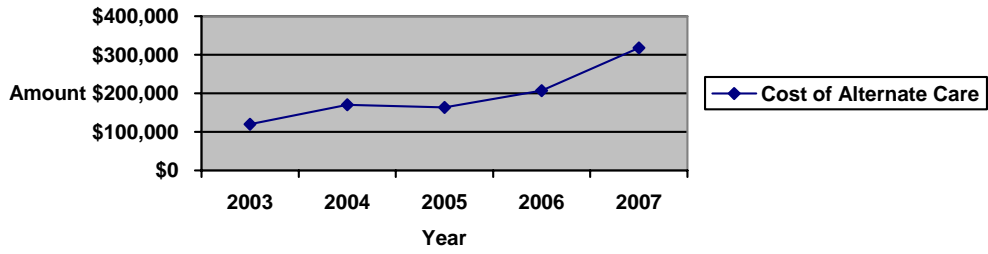
Children Placed in Group Homes



Cost of Alternate Care (FH, TXFC)

	2003	2004	2005	2006	2007
Cost of Alternate Care	\$119,492	\$169,846	163,366	206,603	317,728

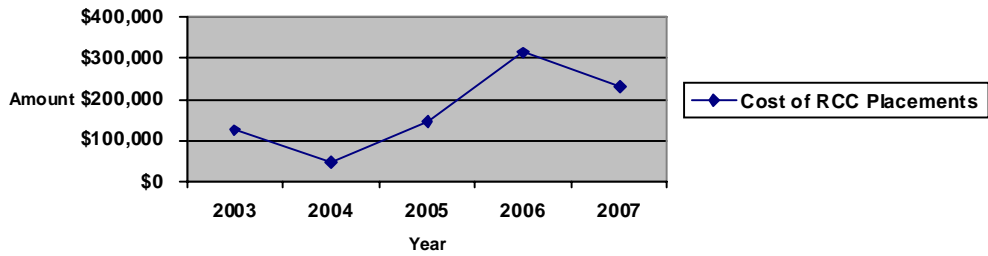
### Cost of Alternate Care



### Cost of RCC Placements

	2003	2004	2005	2006	2007
Cost of RCC Placements	\$125,336	\$45,570	\$145,985	\$314,976	\$231,117

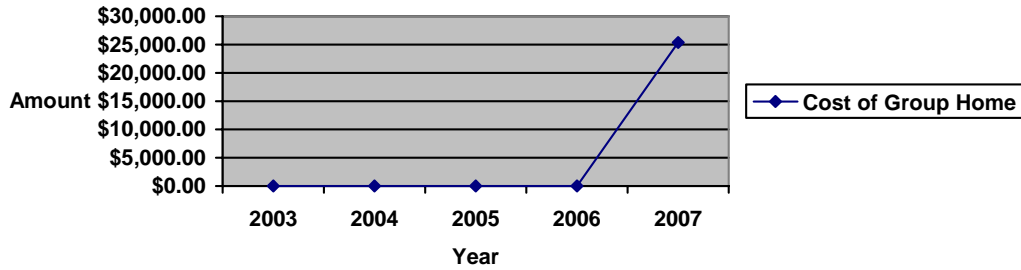
### Cost of Residential Care Center Placements



### Cost of Group Home

	2003	2004	2005	2006	2007
Cost of Group Home	0	0	0	0	\$25,375

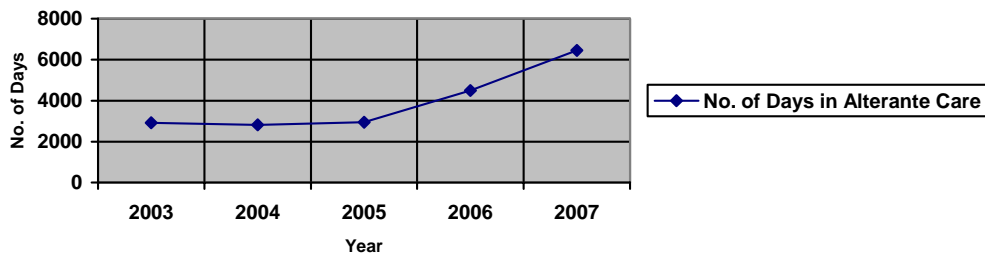
### Cost of Group Homes



### Number of days in Alternate Care (FH/TXFC)

	2003	2004	2005	2006	2007
No. of Days in Alterante Care	2913	2817	2940	4488	6,447

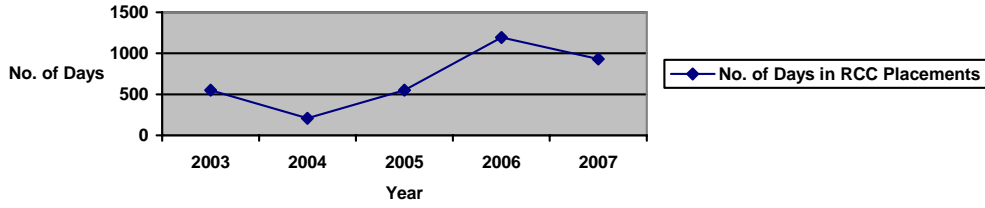
### No. of Days in Alternate Care



### Number of days in RCC Placements

	2003	2004	2005	2006	2007
No. of Days in RCC Placements	550	209	551	1192	931

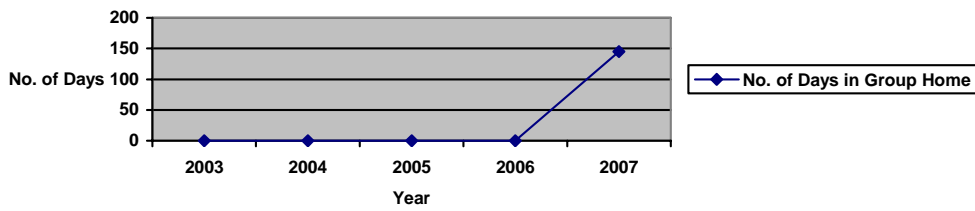
**No. of Days in Residential Placement**



**Number of days in Group Home**

	2003	2004	2005	2006	2007
No. of Days in Group Home	0	0	0	0	145

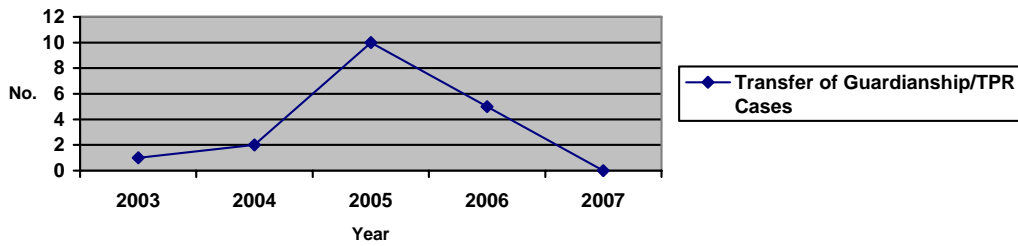
**No. of Days in Group Home**



**Transfer of Guardianship/TPR Cases**

	2003	2004	2005	2006	2007
Transfer of Guardianship/TPR Cases	1	2	10	5	0

**No. of Transfers of Guardianship/Termination of Parental Rights**



Findings of Maltreatment per child (substantiated, unsubstantiated)

Neglect	Physical	Emotional	Sexual	Risk
Sub: 39	Sub: 6	Sub: 1	Sub: 8	Likely: 29
Unsub: 84	UnSub: 69	Unsub: 23	Unsub; 14	Unlikely: 58

## ECONOMIC SUPPORT PROGRAM

**Comment [C13]:** This format will need to be put into tables first (work with Anne). I believe we are trying to get 5 years of statistical data. See tables above for correct format.

### OVERVIEW OF ECONOMIC SUPPORT PROGRAMS FOR 2007

#### Child Care

Our unit administers the Child Care Program under a subcontract with Ozaukee County's W-2 Program provider, Arbor E&T. After 2 years of stability in the caseload with averages of 212 in 2005 and 219 in 2006, there was a noticeable 17% increase in 2007 to an average monthly caseload of 253 cases.

#### Medicaid

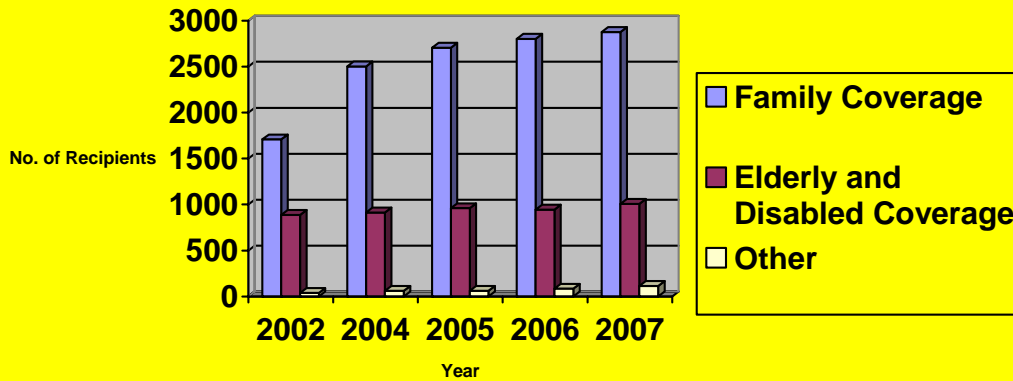
The Medicaid Program continued to grow in 2007 with a caseload increase of 4.3%. The rate of growth was approximately 50% more than experienced in 2006 and occurred in all categories of eligibility. For the first time, during the months of October and November, we had more than 4000 eligible Medicaid recipients in Ozaukee County. We dropped back to 3999 in December.

We anticipate additional significant caseload and workload increases in the Medicaid Program in 2008 as we implement a program expansion through BadgerCare Plus and begin Family Care.

#### Medicaid Recipients – Monthly Totals for December

	2002	2004	2005	2006	2007
Family Coverage	1708	2504	2706	2804	2878
Elderly and Disabled Coverage	887	914	960	945	1008
Other	38	61	61	84	113
Total	2633	3479	3727	3833	3999

### Medicaid Recipients - Monthly December Totals



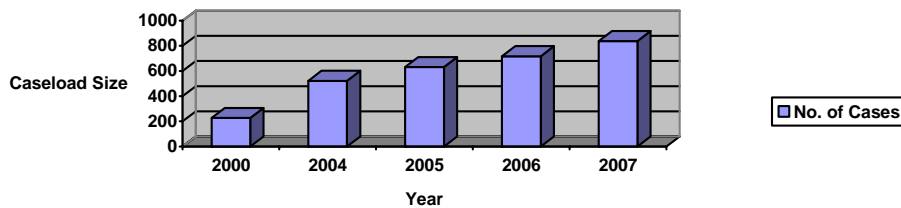
### FoodShare

FoodShare caseloads and benefits increased again in 2007. The caseload increased by 16.6% over 2006 and annual benefits paid increased by 13.9%. The caseload is more than 3 ½ times greater than it was in 2000. There have been no significant changes in program eligibility that would contribute to the increased caseload.

#### FoodShare – Average Monthly Caseload

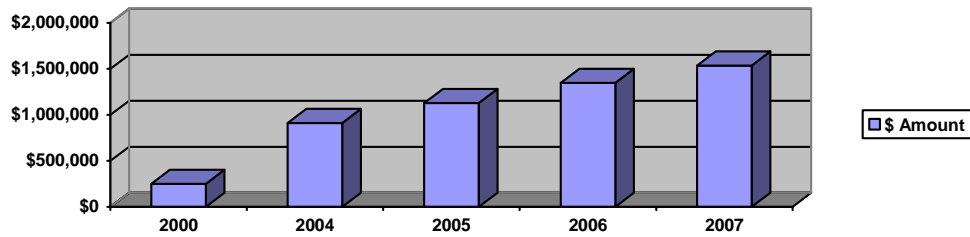
	2000	2004	2005	2006	2007
No. of Cases	227	522	632	718	837

#### Foodshare - Average Monthly Caseload



#### Annual Benefits

	2000	2004	2005	2006	2007
\$ Amount	\$251,277	\$910,644	\$1,128,754	\$1,348,500	\$1,535,892



### Energy Assistance

This seasonal program operates from October 1<sup>st</sup> to May 15<sup>th</sup> of each year. The statistics are from federal fiscal year end reports as of September 30, 2007 for the program that ended the preceding May. While the eligibility standards do not change very much from year to year, the block grant funding Energy Assistance may change substantially so that the payment formula may vary significantly.

	<u>2006</u>	<u>2007</u>
Households applied	861	774
Households paid	668	634
Payment totals	\$294,944	\$187,257
Payment averages	\$442	\$295
Median Annualize household income	\$11,778	\$11,616

### Electronic Case File Project

The project began in spring 2006 to scan and index Economic Support case files on a state server. All new files and last 14 months of existing cases are being scanned. The backfile conversion is expected to be completed in 2008.

ECF increases state access to files for reviewing accuracy and compliance by county staff. The number of case reviews by state staff has therefore increased.

### Staffing and Organization

A newly created Economic Support Specialist position was added to the unit to assist in managing the increased workload of the last several years. The person in this position will complete the state new worker training requirements in early 2008 and begin to assume the duties of the position

**LONG TERM SUPPORT PROGRAMS**

THE ADULT SERVICE UNIT IS RESPONSIBLE FOR THE FOLLOWING PROGRAMS:

- Elder Abuse/Adult Protective Services including Court Guardianships and Protective Placements for the elderly
- Long Term Support (LTS) Programs for the Elderly and Physically Disabled
- Medical Assistance-Personal Care Program and Home Care Worker Program

**ELDER ABUSE**

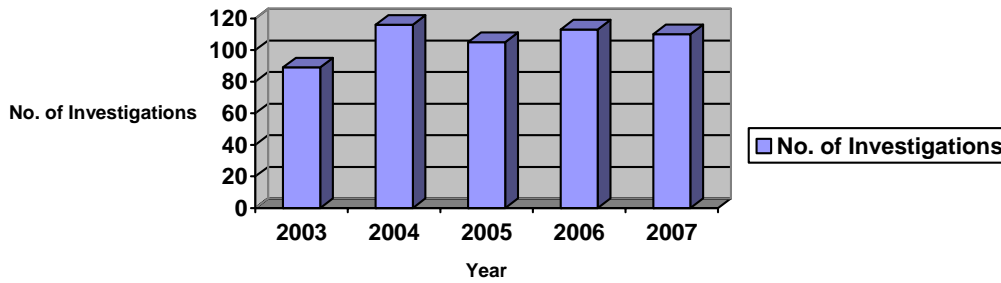
The Elder Abuse Interdisciplinary Team was established in 2002. The focus of the I-Team in 2007 was to expand I-team functioning to cover 18-59 year old adults at risk, establish new MOU's with the local law enforcement agencies, and the creation of the county-wide wanderer's registry with access by the local law enforcement agencies.

Elder abuse investigations were needed for 110 individuals in 2007 compared to 113 investigations in 2006. Nearly 60% of reports received were for self neglect situations, safety concerns for seniors living alone.

Elder Abuse Investigations:

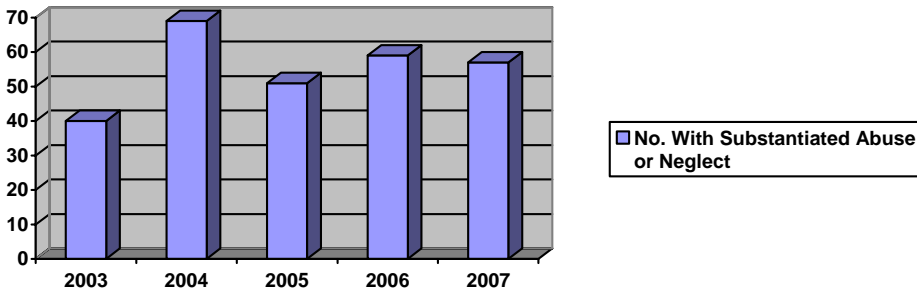
	2003	2004	2005	2006	2007
No. of Investigations	89	116	105	113	110

**Elder Investigations**



Number with Substantiated Abuse or Neglect:

	2003	2004	2005	2006	2007
No. With Substantiated Abuse or Neglect	40	69	51	59	57

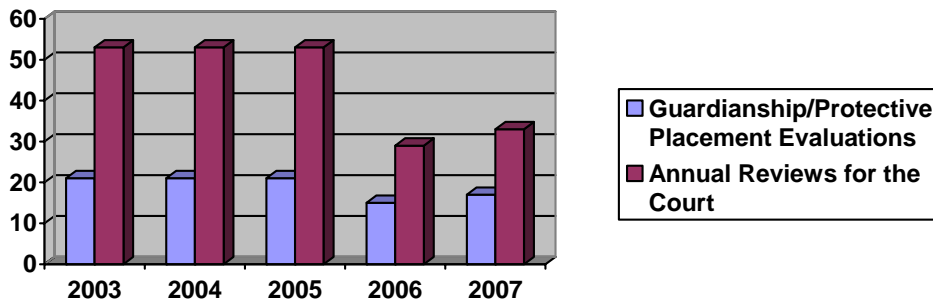


The trend had been for gradually increasing numbers of Elder Abuse Reports. State laws changed in November 2006 that created the Adults at Risk age 18-59 and Elder Adults at Risk age 60 and older. The number of investigations has not increased in 2007, however do to the broader reporting categories and increased awareness, inquiries for Elder Abuse/Adults at Risk that were not assigned for investigation has increased to 113 in 2007.

**Comprehensive Evaluations for the Court:**

	2003	2004	2005	2006	2007
Guardianship/Protective Placement Evaluations	21	21	21	15	17
Annual Reviews for the Court	53	53	53	29	33

**Comprehensive Evaluations for the Court**



17 Guardianship/Protective Placement requests were filed with the Court requiring involvement by Adult Service Unit staff. Approximately 1  
33 Annual Reviews were conducted by staff for ongoing Protective Placements.

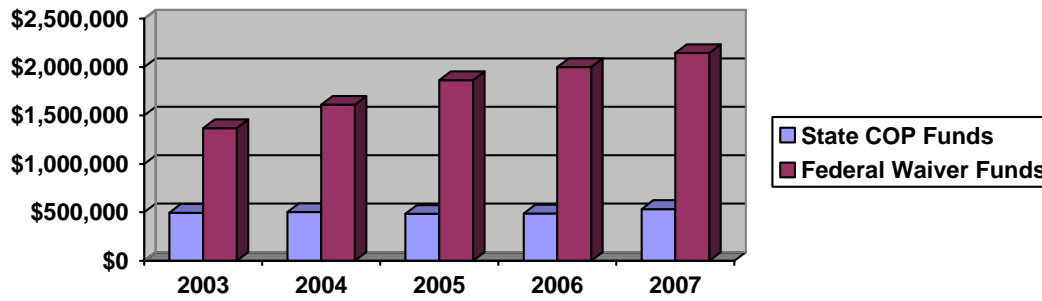
**LONG TERM SUPPORT (LTS) FUNDING**

The Aging Services Department continues to handle LTS intake for physically disabled persons under the age of 60 as well as LTS intake for elderly persons. In addition, Aging Services staff continued to complete Community Options Program (COP) assessments before persons were admitted to Community Based Residential Facilities (CBRF's).

Long Term Support Funding Amounts:

	2003	2004	2005	2006	2007
State COP Funds	\$ 496,510	\$ 502,944	\$ 483,913	\$ 488,873	\$ 534,424
Federal Waiver Funds	\$ 1,369,600	\$ 1,612,018	\$ 1,864,722	\$ 1,999,204	\$ 2,145,017
Totals	\$ 1,866,110	\$ 2,114,962	\$ 2,348,635	\$ 2,488,077	\$ 2,679,441

**Long Term Support Funding**



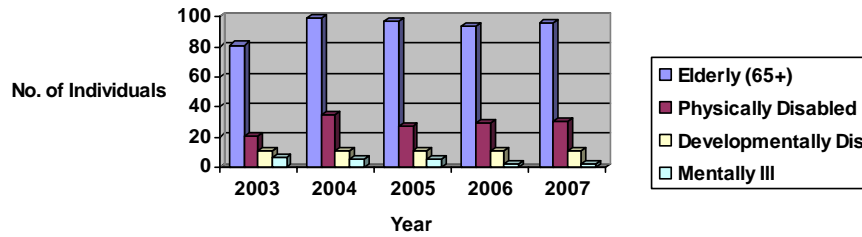
In 2007 Human Services administered \$534,424 of state funds from the Community Options Program (COP) and \$2,123,712 of state and federal Waiver funds serving a total of 139 persons. 71 persons were in their own home or small community setting (Adult Family Home), 68 were funded in a Community Based Residential Facility (CBRF), also known as a group home.

96 elderly persons were served in 2007 including 4 seniors 100 years old or older and 14 seniors in their 90's.

Individuals served with LTS Funds:

	2003	2004	2005	2006	2007
Elderly (65+)	81	99	97	94	96
Physically Disabled	21	35	27	29	30
Developmentally Dis	11	11	11	11	11
Mentally Ill	6	5	5	2	2
Totals	119	150	140	136	139

### Individuals Served With LTS Funds

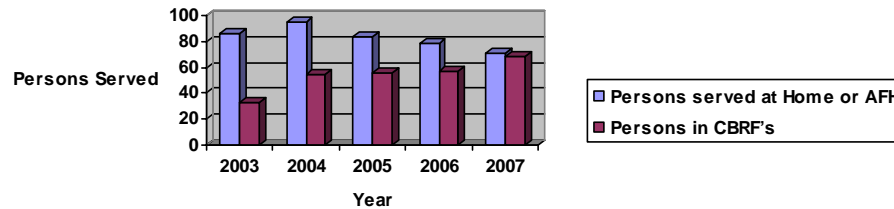


### Location of Persons Receiving LTS Funding:

	2003	2004	2005	2006	2007
Persons served at Home or AFH	86	95	84	79	71
Persons in CBRF's	33	55	56	57	68
Totals	119	150	140	136	139

The trend is to fund greater number of individuals in Community Based Residential Facilities (CBRF's).

### Location of Persons Receiving LTS Funding

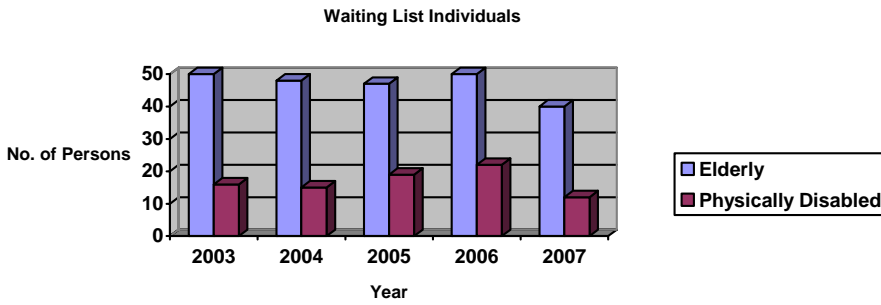


There is not sufficient funding to serve all the eligible individuals, so waiting lists are necessary.

### Waiting list Individuals on December 31 of:

	2003	2004	2005	2006	2007
Elderly	50	48	47	50	40
Physically Disabled	16	15	19	22	12

Totals	66	63	66	72	52
--------	----	----	----	----	----



35 persons were found to be eligible for services in 2007, but couldn't be served immediately. 28 elderly and 7 physically disabled individuals were added to the waiting list in 2007. Waiting list information on persons with developmental disabilities will be found in that section of the annual report. In preparation for Family Care, The Aging and Disability Resource Center took over maintenance of the Waiting list effective 12/1/2007.

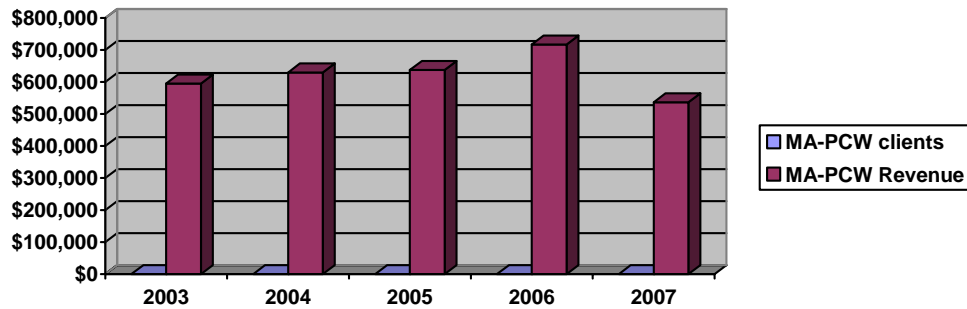
#### PERSONAL CARE PROGRAM

Human Services is a certified Medical Assistance provider for Personal Care. The Medical Assistance program pays for hands on care given to eligible elderly and disabled individuals at home. Now that Human Services has it's own M.A.-PCW Program, we can expand the participation in our Long Term Support Programs and provide funding to new clients with the funds previously spent on personal care.

The Program has grown from 24 clients in January 2005 to 44 clients as of December 31, 2007. 56 persons were served in 2007 including 7 persons with Developmental disabilities. Revenue of \$536,686 will be received for 2007.

MA-Personal Care Clients served and revenue received.

	2003	2004	2005	2006	2007
MA-PCW clients	23	34	58	61	56
MA-PCW Revenue	\$ 595,000	\$ 630,000	\$ 637,599	\$ 717,600	\$ 536,686



In home workers are screened by Human Services and if found acceptable, are available to be hired by the client or family. There are 81 active providers as of December 2007. A great amount of effort goes into matching workers to clients requiring care. This is an ongoing process due to worker turnover and changing client needs.

With the transition to Family Care in 2008, our Medical Assistance Personal Care program will be significantly reduced. Most of our MA-Personal Care participants (adults with Waiver funding in 2007), will be Family Care participants in 2008. Those requirements for personal care are less paperwork intensive under Family Care and do not require separate billing to Medicaid. In addition, MA-Personal Care funding for CBRF's will no longer be necessary because the Family Care benefit includes Personal Care. The additional work to bring in the MA-PC revenue to enhance Waiver funding will not be needed.

**OVERVIEW OF DEVELOPMENTAL DISABILITIES UNIT**

**Comment [C14]:** Eileen - I only have these two tables for DD programs. Again we will only use 5 years of data (2003 to 2007) for the 2007 Annual Report. I will delete 1998 to 2002 and then just add 2007 figures but am wondering if you have more tables for your other programs.

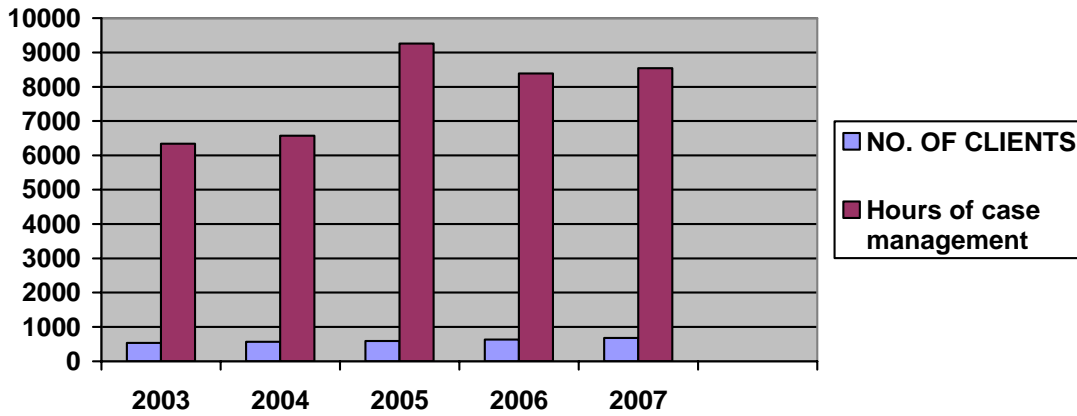
**CASE MANAGEMENT SERVICES**

Developmental disabilities case managers are responsible for:

- Completing specific program assessments.
- Securing funding for allowable services.
- Ensuring ongoing compliance with program regulations to maintain the funding.
- The development of individualized case plans.
- Creating needed resources.
- Developing and presenting reports to the court.
- Information and referral services, etc.

Number of people served in the Developmental Disabilities Program and the hours of case management services provided:

	2003	2004	2005	2006	2007
NO. OF CLIENTS	538	567	587	638	683
Hours of case management	6,336	6,574	9,260	8,385	8,536



In 2007, we were able to claim \$5,464,765 in a Medical Assistance Waiver Program titled the “Community Integration Program” (CIP) revenue which otherwise would have been costs added to the county levy. This is \$108,438.65 more than last year.

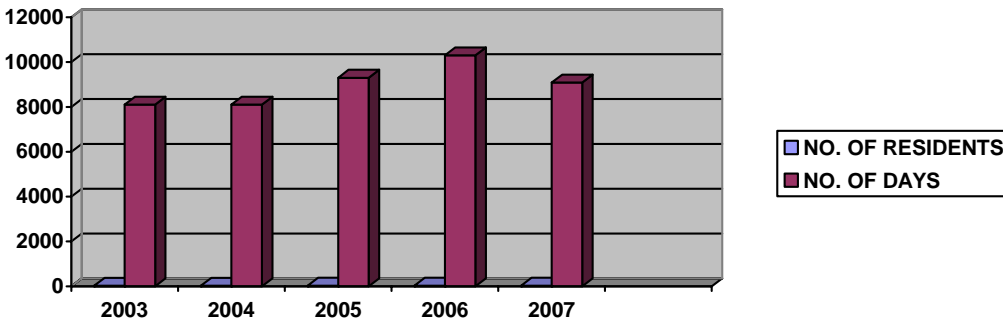
Many of the programs that we administer for people with developmental disabilities demand an extensive amount of case management time in order to earn the revenue that is available from them. Each of these programs has a different set of regulations for which we are audited.

**ADULT GROUP HOMES (CBRF's):**

Persons residing in group homes need care, supervision, and services beyond room and board but not as much, if any, nursing care. Each home provides individualized services based upon the identified needs of the person.

Number served and hours of service provided in Group Homes:

	2003	2004	2005	2006	2007
NO. OF RESIDENTS	24	28	29	29	29
NO. OF DAYS	8,104	8,104	9,305	10,305	9,087

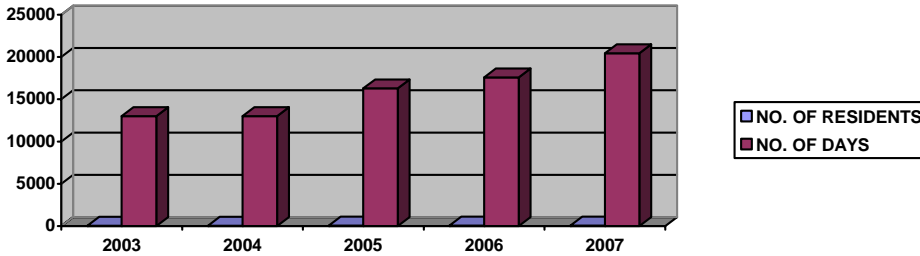


### ADULT FAMILY HOMES

Adult Family Homes must meet specific standards and comply with State Adult Family Home regulations and Medical Assistance Waiver Standards to be annually certified by the county and or licensed by the state. Payment for the services provided to the individuals is dependent upon the amount of care and guidance, the significance of challenging behaviors and the degree of supervision needed.

Number served and hours of service provided in Adult Family Homes:

	2003	2004	2005	2006	2007
NO. OF RESIDENTS	36	39	47	48	58
NO. OF DAYS	12,985	12,985	16,289	17,598	20,455



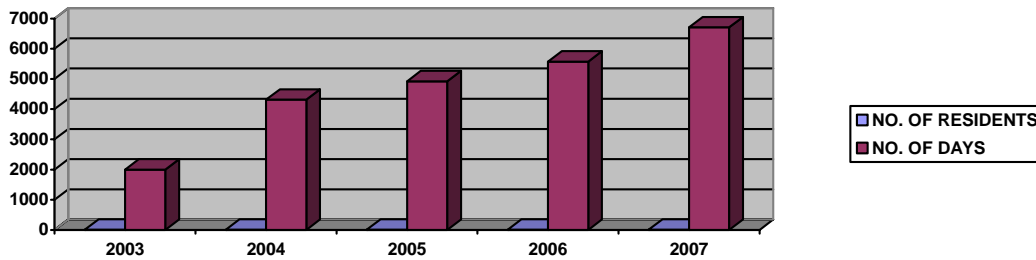
### ADULT SUPERVISED APARTMENTS

People in these settings typically require daily assistance or assistance many hours in the day. These are settings controlled by an agency

Number served and hours provided in the Supervised Apartment Program:

	2003	2004	2005	2006	2007
NO. OF	9	7	8	9	11

RESIDENTS					
NO. OF DAYS	1,998	4,312	4,922	5,573	6,709

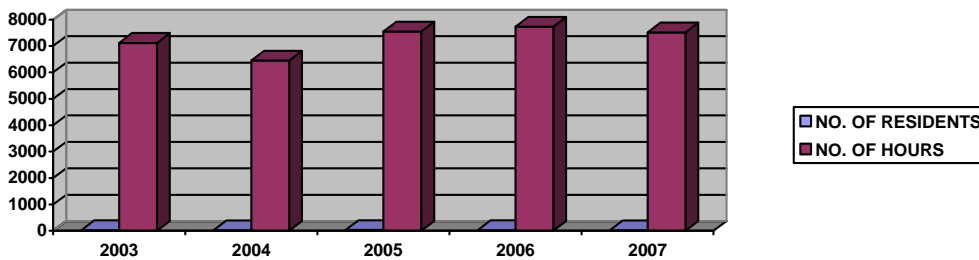


### ADULT SUPPORTED LIVING PROGRAM

The individuals or their guardians, rather than a residential services agency, maintain the lease on the apartment or are the owners of a home and are responsible for it. DHS purchases the independent living supports (usually about 4 hours per week) to meet the person's daily living needs. Supportive follow-along services include: assistance with finances, shopping, homemaking, meal planning, laundry, self-care, nutrition, first aid, life safety skills and community awareness.

Number served and hours provided in the Adult Supported Living Program:

	2003	2004	2005	2006	2007
NO. OF RESIDENTS	28	23	30	29	27
NO. OF HOURS	7,117	6,450	7,546	7,727	7,514

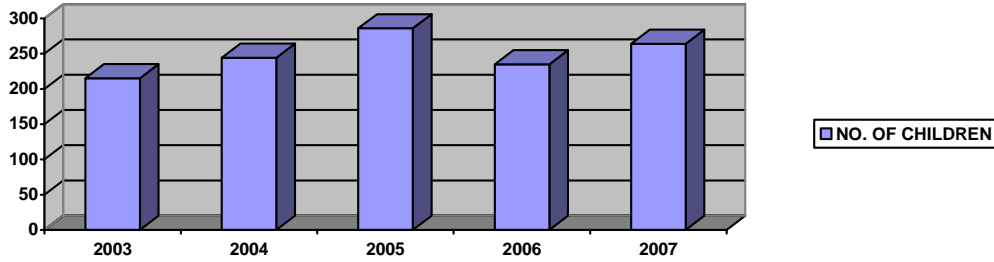


### BIRTH TO THREE PROGRAM

This program provides early intervention services to children under age 3 who have developmental delays or disabilities. Professional therapists are encouraged to do as much as they can to teach parents how to address their child's developmental needs within the child's daily environment.

Number of children that received Birth to Three Services over the last five years.

	2003	2004	2005	2006	2007
NO. OF CHILDREN	215	244	286	235	264



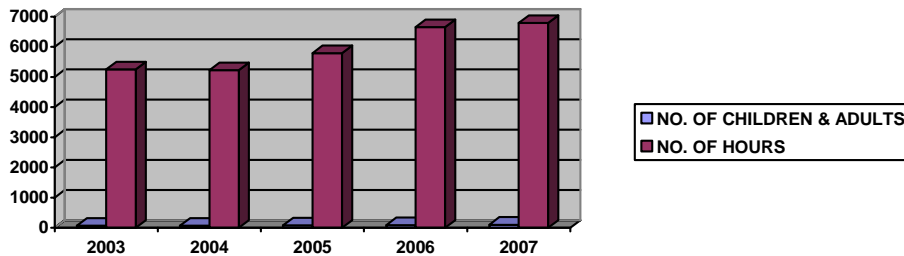
### RESPIRE CARE SERVICES

When the natural family is no longer able to provide care, the person with the disability often requires a very costly alternate care arrangement. The family is then less afraid to commit to the long-term care responsibility for the child with disabilities if help is available

Respite care services allow the primary care giver to take a temporary break from their care giving responsibilities by providing a qualified and caring person to provide care for their child.

Number of children and adults that received respite care services over the last five years and corresponding hours:

	2003	2004	2005	2006	2007
NO. OF CHILDREN & ADULTS	71	75	85	87	104
NO. OF HOURS	5,254	5,223	5,788	6,650	6784



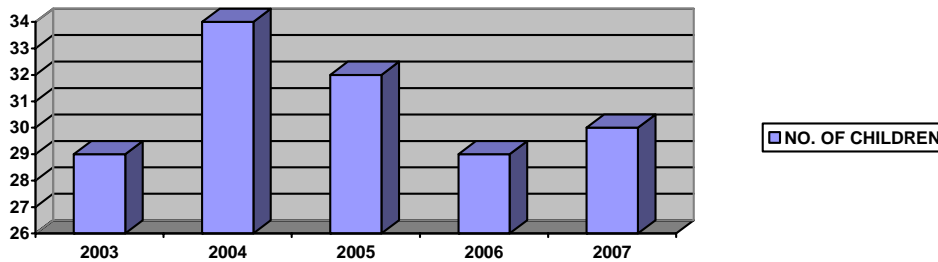
### FAMILY SUPPORT PROGRAM

Family Support Program is a state funded program to assist families with a severely disabled child living in the family home, 21 years of age or younger.

It allows families to obtain the help they need to care for their disabled child at home by providing limited funding to purchase specific categories of authorized services and/or goods the family needs but cannot obtain through other sources.

Number of children served in the Family Support Program over the last five years:

	2003	2004	2005	2006	2007
NO. OF CHILDREN	29	34	32	29	30



### SUPPORTED EMPLOYMENT SERVICES

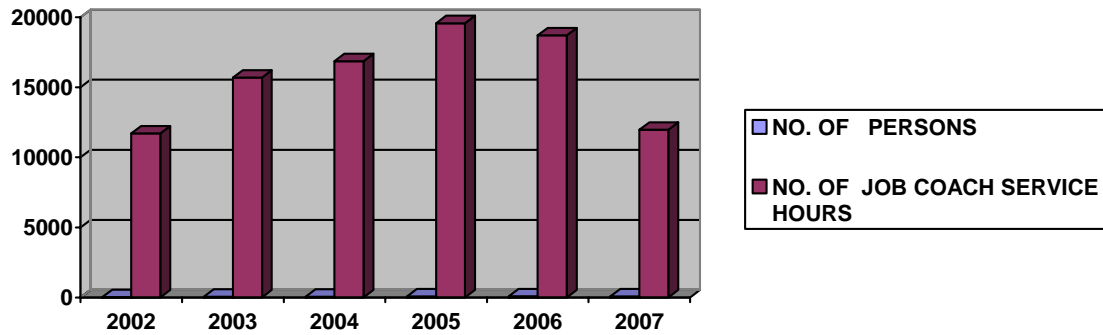
Many of the persons receiving Supported Employment services would otherwise be receiving facility-based day programming service which is significantly more costly.

In a Supported Employment Program people are integrated into jobs with non-disabled persons.

In a Supported Employment Program people need the assistance of an Employment Specialist to develop a job specifically for them and provide on-site job coaching services.

Number of persons receiving Supported Employment Program services and the corresponding hours of service. :

	2002	2003	2004	2005	2006	2007
NO. OF PERSONS	34	54	63	83	86	74
NO. OF JOB COACH SERVICE HOURS	11,699	15,688	16,853	19,567	18,698	11,964

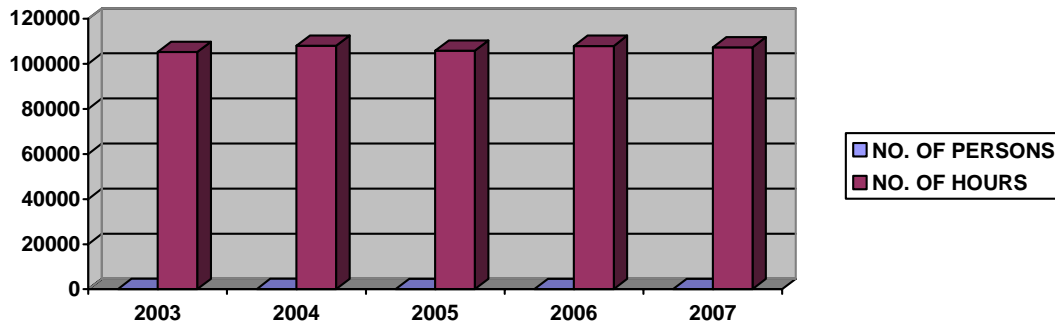


### WORK RELATED SERVICES

Work related services can provide a long-term work opportunity or they assist people in building and strengthening work skills and behaviors to prepare them for supported employment or placement into a community work setting.

The number below includes work related services purchased and the number or hours of service:

	2003	2004	2005	2006	2007
NO. OF PERSONS	108	105	90	95	100
NO. OF HOURS	105,217	108,010	105,758	107,906	107,259



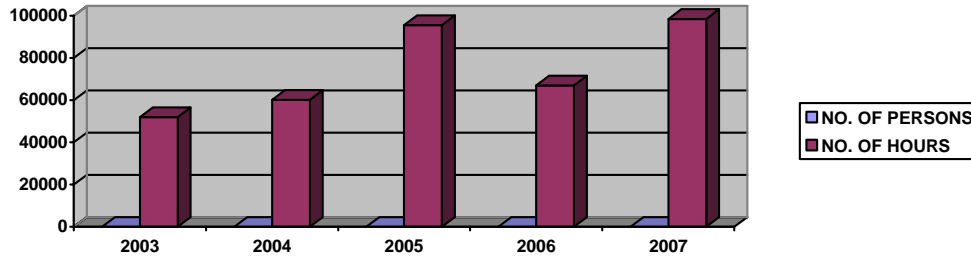
### ADULT DAY SERVICES

Adult Day Services programs serve people with complex needs (often medical) and challenging behaviors. These individuals need a significantly higher staff to client ratio.

A wide variety of activities is designed to enrich the lives of participants through community involvement, supported participation and further developing skills in areas of leisure time usage, daily living skills, self-help skills, relationship building and integration into their community.

Number of people served in Adult Day Service Programs over the last five years

	2003	2004	2005	2006	2007
NO. OF PERSONS	48	58	63	56	85
NO. OF HOURS	51,941	60,102	95,527	66,921	98,405

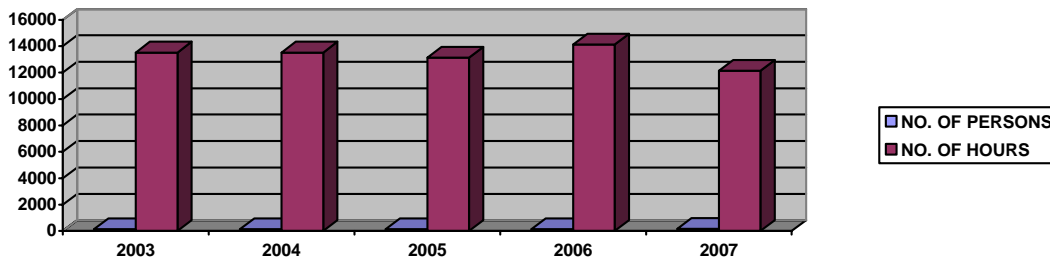


DAY SERVICES/ADULT AFTER HOURS

Ozaukee County contracts with Portal Industries, Inc. to coordinate and supervise a variety of community based recreational opportunities for people with developmental disabilities for both their enjoyment and to encourage further development of their community awareness, social skills, appropriate leisure skills and positive behaviors.

Number of adults that received Day Services After Hours over the last five years and corresponding hours:

	2003	2004	2005	2006	2007
NO. OF PERSONS	150	150	145	153	164
NO. OF HOURS	13,520	13,520	13,128	14,123	12,136



SPECIAL SUMMER RECREATION PROGRAM FOR CHILDREN

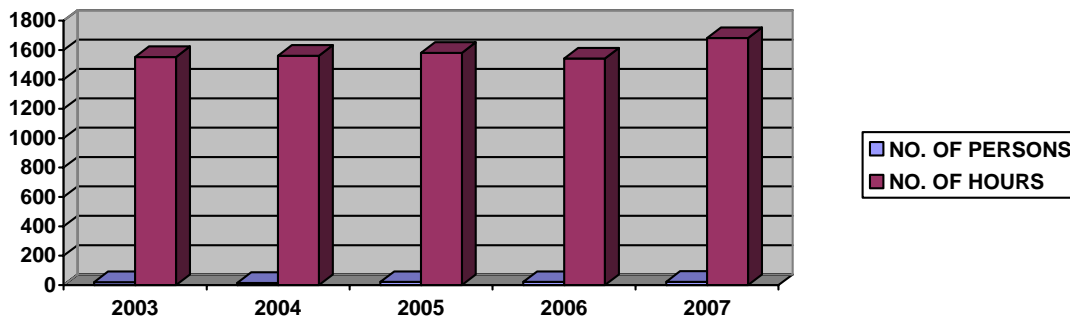
To bring enjoyment to the children and relief to their family, a four week afternoon program was developed 31 years ago.

2007 was the second year that Balance Inc took over the operation of the Special Summer Recreation Program. The program continued to be focused on providing community based program activities and offered numerous field trips. 1,562 volunteer hours and over 800 staff hours through Balance, Inc. were devoted to this program.

In addition to Ozaukee County, the program is also sponsored by Ozaukee County Arc., Port Washington School District, Cedarburg Woman’s Club and the Grafton School District.

Number of children that received Special Summer Recreation Services over the last five years and corresponding hours of programming:

	2003	2004	2005	2006	2007
NO. OF PERSONS	21	16	22	22	23
NO. OF HOURS	1,552	1,561	1,581	1,542	1,682



#### STATE INSTITUTIONAL CARE

The Ozaukee County residents currently residing within state institutions have been placed there because of extreme medical problems or significant behavioral challenges.

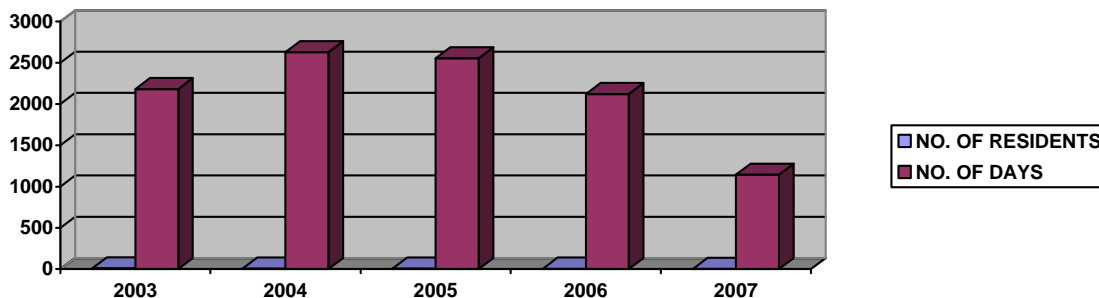
These centers are being downsized as the result of the ICF-MR Initiative Wisconsin State Statutes and the courts are ordering that counties relocate people from the centers and other ICF-MR facilities into the community.

Currently the Federal/State Medical Assistance Program, known as Title XIX, pays for the care given to Ozaukee County residents at the Wisconsin Centers for the Developmentally Disabled. The State has implemented a Medical Assistance Waiver Program titled the “Community Integration Program” (CIP) to assist counties with the cost of community relocations. By the end of 2007, the total number of people served through the CIP program increased to 200.

An essential component of the relocation of people living in institutions with severe disabilities is the development of new community resources. Currently it’s virtually impossible to have anyone admitted as a new long-term admission to any of the State Centers for the Developmentally Disabled.

The numbers below include long term care recipients living at Central and Southern Wisconsin Centers for the Developmentally Disabled.

	2003	2004	2005	2006	2007
NO. OF RESIDENTS	10	8	7	6	4
NO. OF DAYS	2,181	2,628	2,555	2,121	1,145



Waiting lists for some services to persons with developmental disabilities continued in 2007. At the end of December there were 38 people with developmental disabilities waiting for Residential Services, 20 people waiting for Family Support Program services, 166 people waiting for Long Term Care funding, 5 children waiting for Special Summer Recreation Program services and none were waiting for Supported Employment Assessment Services, or a Work Service or Adult Day Service program.

In 2007, the Developmental Disabilities Program staff generated \$5,464.00 in revenue from the Medical Assistance Community Integration Program and Brain Injury Waiver Programs. This is \$500,000 more than what we earned in 2004.

We also learned significantly more about the states plan for LTC Reform. The state has awarded planning grants throughout the state to larger groups of counties. In 2007, Ozaukee County Department of Human Services staff has been working in collaboration with many other counties to plan for the implementation of Long Term Care Reform in 2008..

The Department of Human Services staff in conjunction with the Health and Human Services Board further developed specific written criteria for identifying high risk clients on our waiting lists. With the Health and Human Services Board's approval we were then able to use some funds to serve a number of these individuals in 2007.

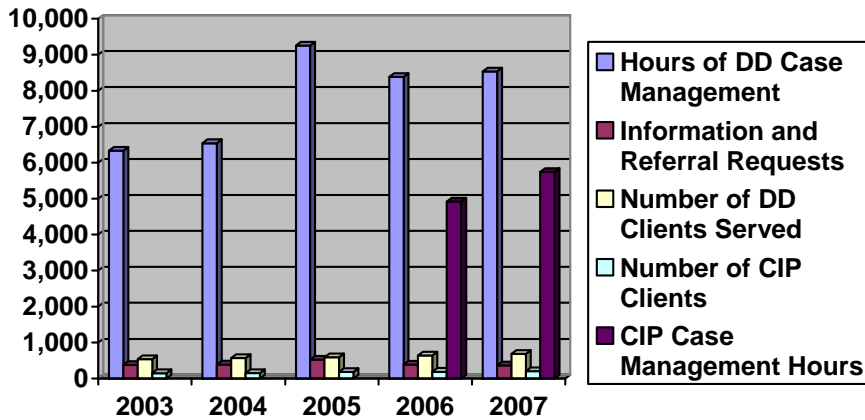
The Department of Human Services staff in conjunction with the Health and Human Services Board developed a written specific Asset Policy which allows us to look at assets and income as a factor in receiving Long Term Care services beginning in 2008.

Staff from the Developmental Disabilities Program continued to work with a private vendor to develop an automated clinical case management system. The goals of this system is to allow staff to work more efficiently, to better to track trends and to measure the cost of achieving specific client and program outcomes.

In 2007 a well attended countywide resource night for families of children with special needs was held in Port Washington for the third year. This was in collaboration between the Ozaukee County Department of Human Services, Developmental Disabilities Unit, Ozaukee County Public Health Department, and the parent liaisons for Children with Special Health Care Needs. Our future challenges us to meet the residential service needs of many people who are still living with their parents who are age 65 or older. (We know of thirty-eight individuals who are residing with caregivers over the age of 70). We continue to be challenged to meet the needs of the people we serve with significant health needs and medical conditions because our clients are aging along with the rest of the general population. We have seen an increase in the number of people we serve with Down Syndrome and Alzheimer's disease.

In 2007, the Developmental Disabilities Program staff worked very hard to serve as many people as possible with the resources that we have. Even though the work demands are tremendous and our clients are increasingly more complex; the Developmental Disabilities team remains committed to providing excellent services to the citizens of Ozaukee County.

	2003	2004	2005	2006	2007
Hours of DD Case Management	6,336	6,542	9,260	8,385	8,536
Information and Referral Requests	377	389	525	385	361
Number of DD Clients Served	538	567	587	638	683
Number of CIP Clients	148	150	183	185	200
CIP Case Management Hours	4,130	3,972	5,468	4,922	5,745



2007 FINANCIAL SUMMARY (UNAUDITED)

Beginning Fund Balance – January 1, 2007		\$ 617,307
Revenue:		
County Levy	(26.9%)	\$ 5,850,615
Federal and State Aid	(61.4%)	\$13,362,473
Public Charges for Services	(10.0%)	\$ 2,168,512
Designated Fund Balance	( 1.4%)	\$ 300,000
Undesignated Fund Balance	( 0.3%)	<u>\$ 75,757</u>
Total Revenue		\$21,757,357
Expenditures:		
Staff Provided Services	(27%)	\$ 5,901,815
Purchased Services	(73%)	<u>\$15,855,542</u>
Total Expenditures		\$21,757,357
Ending Fund Balance – December 31, 2007		\$ 241,550

**OVERVIEW OF OUR FISCAL REPORT**

Revenue for 2007 was comprised of 61.4% state and federal funds, 26.9% county funds, 10.00% public charges for services, and 1.7% Fund Balance.

The Department expenditures were 100.75% of budget, and revenue received was 100.4 of budget.

Fund Balance as of January 1, 2007, was \$617,307. The decrease for 2007 is \$375,757 (audit is not yet official). As of December 31, 2007, the fund balance is \$241,550.